

# Feed-in Tariffs FAQ

Factsheet v2

[www.ofgem.gov.uk/fit](http://www.ofgem.gov.uk/fit)

July 2016

## What is the Feed-in Tariffs scheme?

The Feed-in Tariffs (FIT) scheme is a government programme to encourage uptake of small-scale renewable low carbon electricity generation technologies.

The scheme requires FIT licensees to make fixed tariff payments for electricity generated and exported to the National Grid.

To find out more about renewable electricity generation and how to join the FIT scheme, your initial point of contact should be the [Energy Saving Trust](#)

## What is E-Serve's role?

The FIT scheme policy and tariff rates are set by the Department of Energy and Climate Change (DECC), but the scheme is administered by FIT licensees and E-Serve.

One of our roles is to maintain the Central FIT Register (CFR), which is a database of accredited installations. We are also responsible for ensuring suppliers comply with the FIT scheme requirements and administer the levelisation process, along with monitoring deployment caps.

We are unable to comment on future policy amendments or on speculative applications.

## What technologies are eligible under FITs?

There are five technologies eligible under the FIT scheme. These are:

- Solar photovoltaic (PV) – Up to 5MW Total Installed Capacity (TIC)
- Wind - Up to 5MW TIC
- Hydro - Up to 5MW TIC
- Anaerobic digestion - Up to 5MW TIC
- Micro-combined heat and power (CHP) – Up to 2kW TIC

However if you have an extension to an existing FIT installation that was commissioned on or after 15 January 2016, then it will not be eligible for FIT payments.

## Who do I apply to?

If the installation is a PV or wind installation which has a Declared Net Capacity (DNC) up to and including 50kW or a micro CHP installation with a DNC up to and including 2kW, applications should be submitted to a FIT licensee. These must be installed by a Microgeneration Certification Scheme-certified (MCS) installer.

For PV and wind installations which have a DNC greater than 50kW and up to and including 5MW, and all anaerobic digestion and hydro up to and including 5MW, applications should be submitted to us for ROO-FIT accreditation.

Community organisations and education providers who wish to receive the additional benefits available should visit our [website](#) for further details and guidance.

## Who are FIT licensees?

The FIT licensees are licensed electricity suppliers registered with the FIT scheme. They will accredit your installation and make the FIT payments for the electricity you generate and export.

A full list of FIT licensees is on our [website](#).

## What is the Eligibility Date of my installation and how long will I be eligible for?

For applications made between 15 January 2016 and 7 February 2016 (inclusive) the Eligibility Date will be the later of:

- The application date to the FIT licensee (for MCS-FIT applications) or E-Serve (for ROO-FIT applications);
- The start date of the tariff period that the installation falls into.

For applications made on or after 8 February 2016 the Eligibility Date will be the later of:

- The application date to the FIT licensee (for MCS-FIT applications) or E-Serve (for ROO-FIT applications);
- The start date of the tariff period that the installation falls into.

The length of time you can receive FIT payments for your installation varies dependent on the technology type and Commissioning Date. Please see our [guidance](#) for further details.

### What tariff rate will I get?

The tariff rate is determined by the following factors:

- Eligibility and Tariff dates
- Technology type
- Capacity
- Energy efficiency requirement (EER)
- Multi-site generator
- Deployment cap your installation qualifies for

Tariff tables can be found on [our website](#).

### What are deployment caps?

A deployment cap is a limit on the capacity that can receive a particular FIT tariff in each tariff period.

Separate deployment caps are available for each technology and tariff band and are set for a three month period.

If a cap is reached before the end of the three month period, no more installations will be accredited during that period.

For further information on deployment caps and how your installation may be affected, please see our guidance documents.

### What is the energy efficiency requirement and how does it affect my tariff?

The EER applies to solar PV installations, with the exception of stand-alone, with a capacity up to 250kW and an Eligibility Date on or after 1 April 2012. These installations must demonstrate that the building which they are wired to provide electricity to has achieved an Energy Performance Certificate (EPC) rating of level D or above in order to receive the higher tariff rate.

An EPC is issued by a registered assessor which indicates how energy efficient a building is. A rating

band will be given, from G (the lowest rating) to A (the highest).

A valid EPC must have been issued within the last ten years and before the commissioning date of the installation.

Some buildings can be exempt from the energy efficiency requirement – in such cases the EPC assessor will make you aware of this and will issue a letter, which should be given to the FIT licensee at the point of application who will assess whether it is valid.

There is a list of EPC assessors on [Landmark's website](#).

### Why do the tariff rates change?

There are two reasons for tariff rate changes. These are:

- Retail Price Index (RPI) adjustments – generation and export tariffs are adjusted every April by the RPI percentage increase or decrease over the previous calendar year. For all installations with an Eligibility Date in the latest quarter before 1 April each year the generation tariff will not be adjusted by RPI until the following year.
- Degression – this is the reduction of tariff rates for new installations, based on the deployment levels of each technology. Tariff rates have been determined up to March 2019, which may degress by a further 10% if deployment caps have been reached.

### When will my payments start and how often will I receive payments?

Payments will start from your Eligibility Date, as long as you have signed the statement of FIT terms and provided a start meter reading to your FIT licensee. If you can't submit a reading on the Eligibility Date then payments will start from the next reading provided.

In order to receive payments, you must send your meter readings to your FIT licensee who will then calculate your FIT payments. You should receive this payment within 90 days of the date you provided the meter reading.

### What is an MCS certificate and when do I need one?

The Microgeneration Certification Scheme (MCS) certifies microgeneration products used to produce electricity and heat from renewable sources and also certifies installation companies.

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Solar PV and wind installations with a DNC of 50kW or less and micro CHP installations must be commissioned by an MCS-certified installer using a MCS-certified product.

A valid MCS certificate issued to an installation is proof that the installation is MCS-certified. These should only be issued once the installation is fully installed and commissioned. Do not accept MCS certificates that are issued before completion as these are ineligible and will make you ineligible for the scheme.

More information on MCS products and installers can be found on the [MCS website](#).

### What is the Central FIT Register?

The CFR is the web-based system which holds information for the FIT scheme. This is accessible through the Renewables and CHP Register.

The CFR is administered by us and in conjunction with FIT licensees we are responsible for ensuring information is accurate and up to date.

The CFR can be accessed via <https://www.renewablesandchp.ofgem.gov.uk/>

### Will my eligibility be affected by repairing or replacing my equipment, and can I reuse my equipment?

This will depend on the changes that have been made to the installation and will be reviewed by your FIT licensee once the works are complete. You should therefore contact your FIT licensee and provide them with as much information on the replacement or repair of the equipment, who will then make a decision.

If any part of the generating equipment for the installation has previously been accredited under FITs or the Renewables Obligation (RO), then it cannot be re-used for the FIT scheme.

Please see our [guidance](#) for further information.

### How do I switch FIT licensees?

It is possible for generators to switch FIT licensees, who will facilitate a switch, provided that there are no objections.

If you wish to switch FIT licensees you should contact the new licensee who will start the process once it has been agreed with the previous licensee.

### How do I make a complaint?

If you have a complaint about your FIT licensee, then you will need to follow the Dispute Resolution Process. Your first point of contact should be your FIT licensee, who will help resolve your complaint according to their complaints procedure. If an agreement has not been reached with the FIT licensee within eight weeks then you should contact the Energy Ombudsman.

If your complaint is about an installation company, you should contact the [Microgeneration Certificate Scheme \(MCS\)](#) and [Renewable Energy Consumer Code \(RECC\)](#).

There is more information on the dispute resolution process on [DECC's website](#).

### More information

Please ensure you read our guidance and the information on our [website](#) before applying.

Any queries should be directed to your FIT licensee.

