

Domestic Renewable Heat Incentive

Newsletter

6 July 2016

Issue 10



Dear Stakeholder

It has been a busy time in the Domestic RHI, with accreditations to the scheme nearing 50,000 and with the team representing the Domestic RHI at roadshows across the country.

On top of this, we had the scheme's 2nd birthday, which we celebrated on 8 April.

On 1 July there was a 10% depression on the tariff for biomass technologies for all new applications made. Be sure to have a look at the tariffs and payments section of our website for the most up-to-date information on tariff adjustments.

Quick Links

[Product Eligibility List \(PEL\)](#)

[Rules for biomass fuel use](#)

[Essential Guide](#)

[Document library](#)

[Tariffs and payments](#)

Recent news



DECC consultation

The Department of Energy and Climate Change (DECC) recently held a [consultation](#) about reforming and refocusing both the Domestic and Non-Domestic schemes.

The consultation looked at proposed reforms that aim to ensure the scheme operates even more efficiently and also aim to make it accessible to a wider range of people.

The consultation closed in late April, so keep an eye on the [DECC website](#) for its response, which we expect will be published after the summer.

[DECC's website](#)



New Domestic RHI website

The Domestic RHI [website](#) has recently had a makeover! We hope that our new look will make it easy for potential and current scheme participants, as well as industry stakeholders, to find the information they're looking for and to stay on top of the latest scheme updates.

You can also follow Ofgem E-Serve on [Twitter](#) (@ofgem_eserve) and on [LinkedIn](#) for updates about all of E-Serve!

[Domestic RHI website](#)



ErP requirements

Last September, the Ecodesign of Energy-related Products (ErP) Directive came into force.

Any heat pump commissioned on or after 26 March 2016, will need to meet the requirements of ErP or it won't be eligible for the [Domestic RHI Product Eligibility List \(PEL\)](#).

Heat pumps commissioned before 26 March 2016 that aren't ErP-compliant may still be eligible for the scheme, but applications must be submitted within 12 months of the commissioning date on the [MCS](#) installation certificate. For more information, make sure you read our [ErP factsheet](#).

[ErP factsheet](#)

Answers to your roadshow questions

Recently we've gained some valuable insight through talking to people about the Domestic RHI at roadshows around the UK – here are the answers to a few of your commonly asked questions.

“What happens if I sell my house after I'm accepted onto the scheme?”

If you sell your property at any point during your seven-year membership you'll no longer be eligible to receive DRHI payments. You need to let us know as soon as you decide to sell. We will issue your final payment up to the date that you leave the property and you will then no longer be part of the scheme. The new owner of your property is entitled to claim payments for the remainder of your seven-year membership if they are eligible. See our [change of ownership](#) webpage for more information.

“Why is Ofgem requesting further documentation from me?”

We sometimes request additional documents to ensure scheme requirements are being met, payments are calculated accurately, and to help prevent fraud. Generally we will ask for official documents such as bank statements, assessor site notes or solicitors' letters on company headed paper.

“When is my next Domestic RHI payment due?”

You can see your full payment schedule with the dates of every payment you will receive throughout your seven-year membership on your [MyRHI account](#). Click on the 'Payment Schedule' link to see when your next one is due. All payments are made subject to scheme rules and your compliance with [ongoing obligations](#).

“I can't access MyRHI, what's the problem?”

Usually this is because the browser or operating system your device uses isn't compatible with MyRHI's security requirements. To keep your personal information protected, MyRHI can only be accessed via the most up-to-date versions of most browsers. Use www.whatsmybrowser.com to check which version you are currently using and install the most recent one before trying to log in again. If you experience any further problems, contact our operations team.

“How do I change my personal information or bank details?”

You can change your personal information or bank details using your [MyRHI account](#). Simply log in and click the 'change' button beneath the information that needs to be updated.

“How much will I be paid?”

This depends on what type of technology you have installed, the heat demand of your property and whether you require metering. You can find the heat demand of your property on your Energy Performance Certificate (EPC) and you can check our [webpage](#) for up to date tariff rates. For further information on payments, read our [factsheet](#). You can also receive an estimation of your potential payments using the [DECC Domestic RHI payment calculator](#).

Diary and events



Events

Ofgem E-Serve will be attending the Homebuilding and Renovating show in London and Edinburgh over the coming months.

23-25
Sep [Homebuilding and Renovating Roadshow](#)
ExCeL, London
[Read more](#)

15-16
Oct [Homebuilding and Renovating Roadshow](#)
RHC, Edinburgh
[Read more](#)

About the Domestic RHI

The Domestic RHI is a government environmental programme that promotes the use of renewable heat technologies. It's designed for domestic consumers, and aims to reduce the UK's carbon emissions. We administer the scheme on behalf of government. Find out more in [About the Domestic RHI](#).

London

9 Millbank, London, SW1P 3GE
Tel: 020 7901 7000

Glasgow

3rd Floor, Cornerstone, 107 West Regent Street, Glasgow, G2 2BA

Cardiff

1 Caspian Point, Cardiff Bay, CF10 4DQ

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Making a positive difference
for energy consumers

