Business Process Design Team
Level 1 MIS User Lifecycle

SUBJECT : CRS User Lifecycle	
TOM Ref:	tom_v2_final_17112015_0
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Version	0.1
Agreement Date	
Approver	

Level 1– MIS User Life Cycle

L1

| 1.1. Apply | 1.2 Admitted | 1.3 Qualify | 1.4 Operate |

| 1.5 Partially Suspend & Reinstate | 1.6 Fully Suspend | 1.7 Reinstate or Withdraw |
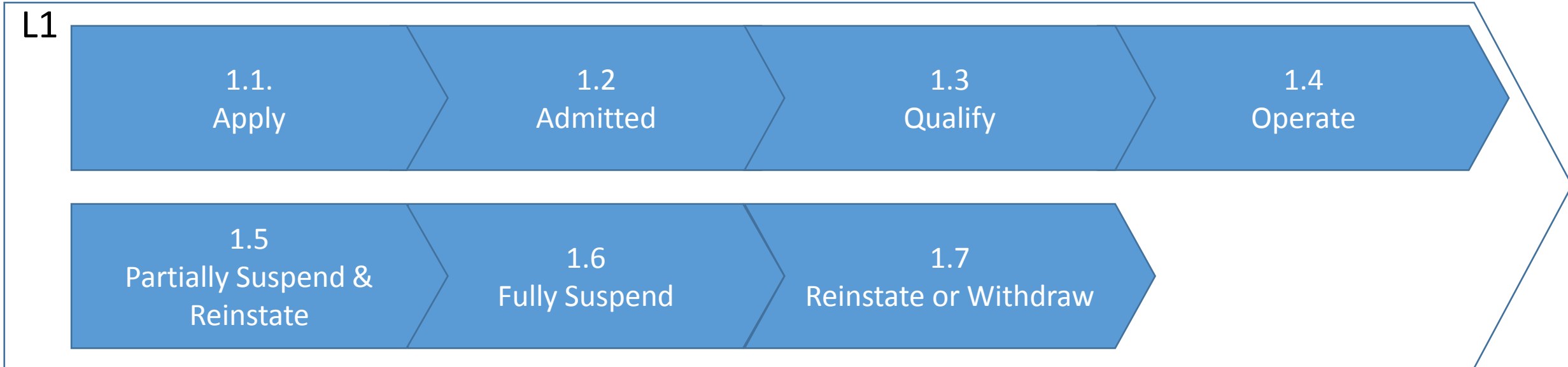
HEADLINE ASSUMPTIONS

- MIS does not encompass any DCC-provided information systems (eg Inventory or SSI)
- MIS User community is wider than CRS User base
- MIS is likely to be available thought the public internet (rather than a DCC User Gateway or the SEC Key Infrastructure - SMKI, DCCKI, IKI)

Assumptions

- Whilst all CRS Users will be entitled to be MIS Users but not all MIS Users will be entitled to be CRS Users. Experience to date suggests the MIS User community encompasses a wide range of entities and becoming Party to the SEC is not meet with their information needs, eg Govt agencies, Local Authorities, Agents, legacy requirements. This is an important distinction from a CRS User, who will be a licensee (Supplier, Network Operator, DCC)

- Continuation of legacy permissions/services TBD but some will be retained (eg PCW access as per CMA direction))

- There is no plan for direct consumer access to MIS (any POS view for a Consumer will be via the POS)

- MIS Users are not required to be SEC Parties, but means of facilitating their access will be centrally managed through the SEC and Panel

- Information Security /Security/Privacy requirements to be determined when content of MIS known and MIS Users will be subject to [SEC] audit if Privacy or Info Sec requirements apply

- Data for MIS to be defined (legacy support and/or new)

- The MIS User's Account Master will be responsible for administering their organisation's individual user set-ups

- MIS usage monitoring will be required

- MIS functionality will be required to produce MIS data reports – permitted recipients to be defined

- Suspension relates to a MIS User's suspension as opposed to suspension of the MIS, in which case no Users could access the MIS as it would be unavailable. Suspension of a User from the CRS may not necessarily lead to suspension from MIS by that User but in some cases it may (eg if the User is in breach of the Code)

- Charging – there is an expectation that costs will be levied direct to MIS Users. There are many types of MIS User and so it is unlikely there will a one size fits all approach. Regular MIS Users might expect a fixed monthly charge by account whereas a one-off reports may be a discrete charge – this is consistent with the current Charging Methodology under the SEC for fixed and variable charging (ie DCC's Fixed, Explicit and Elective Charges).