

Energy Company Obligation (ECO): Appropriate Guarantees¹

Information regarding 'appropriate guarantees' for ECO insulation measures

Cavity, solid wall and mobile home insulation systems have respective standard lifetimes² of 42, 36 and 30 years where an installation is accompanied by an *appropriate guarantee*. An appropriate guarantee is one which meets all of the four criteria listed in paragraph 7.47 of the ECO2 Guidance: Delivery.³

This document lists the guarantees that Ofgem has reviewed, and that Ofgem considers meet the criteria for an appropriate guarantee. If a supplier uses a guarantee listed here, Ofgem will, when assessing the savings notified by the supplier for cavity wall (including party wall), solid wall or mobile home insulation (and subject to no amendments being made to the listing as described below), accept that the guarantee is an appropriate guarantee.

Please note that this list contains appropriate guarantees that have been submitted to us to date. This list will be updated periodically to reflect any guarantees subsequently added.

Ofgem does not approve or endorse any guarantee listed here. Any person wishing to use one of the guarantees listed here must make their own assessment as to whether that guarantee provides adequate cover and whether the guarantee will be honoured. With respect to a guarantee listed here, Ofgem makes no judgement as to these matters. In particular, Ofgem makes no judgement as to the likelihood that a particular guarantee will be honoured if the issuing body ceases to exist or does not have sufficient funds to honour the guarantee. Neither a supplier, a body that has issued a guarantee listed here nor any other party is permitted to use the Ofgem logo or Ofgem E-Serve logo in the course of marketing or otherwise represent that a guarantee is endorsed or approved by Ofgem. If any person has concerns that a supplier or company is misusing Ofgem's logos or claiming Ofgem's endorsement of a guarantee, they can contact the ECO team at eco@ofgem.gov.uk.

A supplier is not required to use a guarantee listed here. A supplier may choose to use another guarantee that the supplier considers meets the criteria for an appropriate guarantee. In this case Ofgem will, when assessing the savings notified by the supplier, make a judgement as to whether the guarantee is an appropriate guarantee. If the guarantee does not meet the criteria for an appropriate guarantee, Ofgem will be unable to attribute the savings notified by the supplier.

Ofgem may, without notice to the issuing body, amend any listing in this document if Ofgem is no longer satisfied that a particular guarantee meets the criteria for an appropriate guarantee. Such amendments will consist of the addition to the listing of the date after which the guarantee is no longer considered to meet the criteria for an appropriate guarantee. In particular, Ofgem will amend a listing in this way if we become aware that a particular guarantee being issued to ECO suppliers has been modified such that it no longer meets the criteria for an appropriate guarantee. Ofgem may also amend a listing in this way if the issuing body is unable to provide independent verification as to the adequacy of the quality assurance framework underlying the guarantee.

¹ This is referred to as an appropriate warranty in the ECO2 Order.

² The solid wall insulation standard lifetime is given in ECO2 Order. The lifetimes for mobile home insulation and cavity wall insulation have been determined by Ofgem.

³ Available at: <https://www.ofgem.gov.uk/publications-and-updates/energy-company-obligation-2015-17-eco2-guidance-delivery>.

Suppliers, and other parties, should regularly check for updates to this document and should be alert to the fact that Ofgem may amend details of a listed guarantee. The effect of a listed guarantee being amended will not be retrospective.

Please contact us at eco@ofgem.gov.uk if you have any questions.

Issuing Body	Cavity Insulation Guarantee Agency (CIGA)
Guarantee Name	CIGA 25 Year Guarantee
Version	5.0
Valid for	<p>Standard cavity wall insulation: i) standard double skin block/brick wall</p> <p>Non-standard cavity wall insulation: i) wall severely exposed to wind-driven rain ii) high-rise wall (over 12m high) iii) narrow cavity (less than 50mm wide) iv) stone wall with uneven cavity v) other constructions covered by the relevant System Technical Approval</p> <p>Party cavity wall insulation: i) insulation of a party cavity wall</p>
Date Assessed	02 November 2015
Address	CIGA House, 3 Vimy Court Vimy Road Leighton Buzzard Bedfordshire LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 info@ciga.co.uk
Website	http://www.ciga.co.uk/
Ofgem Code	CYGCIG02

<p>Issuing Body</p> <p>Guarantee Name</p> <p>Version</p> <p>Valid for</p>	<p>GDGC in conjunction with Enterprise Insurance Company Plc.</p> <p>GDGC ECO Installer Guarantee</p> <p>2.0</p> <p><u>External wall insulation (EWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall and frame wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (incl. pre-cast, in-situ and No fines) iv) solid stone walls v) high-rise buildings (5 or more storeys)</p> <p>Cavity wall i) EWI installed to cavity wall</p> <p><u>Internal wall Insulation (IWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (incl. pre-cast, in-situ and No fines) iv) solid stone walls</p> <p>Cavity wall i) IWI installed to cavity wall</p> <p><u>Cavity wall insulation (CWI)</u></p> <p>Standard Cavity Wall Insulations: i) standard double-skin block/brick wall</p> <p><u>Hybrid Wall Insulation</u></p> <p>Combination of first three measures (CWI, IWI, EWI): i) single measure type per wall</p> <p><u>Park home Insulation</u></p> <p>Park home (walls, ceiling and floor): i) insulation of park home walls, floor and ceiling/roof</p>
<p>Date Assessed</p>	<p>22 June 2016</p> <p>Centurion House</p>

Address	Leyland Business Park Centurion Way Leyland, Lancashire PR25 3GR
Contact Details	Phone: 0345 3400 523 Email: info@gdgc.co.uk
Ofgem Code	EEGGDG06

Issuing body:	J M Glendinning Insurance Brokers and Elite Insurance Company Ltd
Guarantee name:	JMG/Elite Bead Industry Independent Guarantee
Version:	1.0
Valid for:	<p>Standard Cavity Wall Insulation Installations:</p> <p>i) standard double skin block/brick wall ii) partial fill</p> <p>Non-standard Cavity Wall Insulation:</p> <p>i) wall severely exposed to wind-driven rain ii) high-rise wall (over 12m high) iii) narrow cavity (less than 50mm wide) iv) stone wall with uneven cavity</p>
Date assessed:	13 May 2016
Address:	Elmwood House Ghyll Road Guiseley Leeds LS20 9LT
Contact details:	0191 3386 554
Website:	www.beadguarantee.co.uk
Ofgem code:	JMGEBI15

Issuing Body	Warranty Services Ltd on behalf of Guarantee Protection Insurance Limited
Guarantee Name	Kinnell ECO's Consumer Protection Policy
Version	14.0
Valid for	<p>Standard cavity wall insulation (CWI): i) standard double skin block/brick wall</p> <p><u>External Wall Insulation (EWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (and pre-cast, in-situ and No Fines) iv) solid stone walls</p> <p>Cavity wall i) EWI installed to cavity wall</p> <p><u>Internal Wall Insulation (IWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (and pre-cast, in-situ and No Fines) iv) solid stone walls</p> <p>Cavity wall i) IWI installed to cavity wall</p> <p><u>Hybrid Wall Insulation</u></p> <p>Combination of first three measures (CWI, IWI, EWI): i) single measure type per wall</p> <p><u>Park home Insulation</u></p> <p>Park home (walls, ceiling and floor): i) insulation of park home walls, floor and ceiling/roof</p>
Date Assessed	20 April 2016
Address	Kinnell ECO PO Box 26332 Ayr

Contact Details	KA7 9BJ
Website	Phone: 01292 268020 http://www.kinnelleco.co.uk
Ofgem Code	KEGGPI03

Issuing Body	Solid Wall Insulation Guarantee Agency (SWIGA)
Guarantee Name	SWIGA Solid Wall Guarantee
Version	2.0
Valid for	<p><u>External Wall Insulation (EWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (and pre-cast, in-situ and No Fines) iv) solid stone walls v) high rise buildings (5 or more storeys)</p> <p>Cavity wall i) EWI installed to cavity wall</p> <p><u>Internal Wall Insulation (IWI)</u></p> <p>Solid brick wall i) solid brick wall</p> <p>Non-brick solid wall i) metal or timber frame walls ii) metal or timber panel walls iii) walls of concrete construction (and pre-cast, in-situ and No Fines) iv) solid stone walls</p> <p>Cavity wall i) IWI installed to cavity wall</p> <p><u>Hybrid Wall Insulation</u> i) IWI and EWI only</p>
Date assessed	07 Dec 2015
Address	3 Vimy Court, Vimy Road, Leighton Buzzard, Bedfordshire LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 E-mail: info@swiga.co.uk
Website	http://www.swiga.co.uk/
Ofgem Code	SSWSWI01

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016. This will be revised if further information demonstrates that this guarantee meets the relevant criteria for an ECO Appropriate Guarantee.

Issuing Body	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
Guarantee Name	BUFCA ECO BASF Walltite CV 100 Guarantee
Version	Version 2
Valid for	Cavity wall insulation installations (standard) Hard to treat cavity wall insulation installations, as follows: <ul style="list-style-type: none">i. where the cavity is less than 50mm wide;ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to (a) severe or very severe exposure to wind driven rain or risk of water penetration, including flood risk areas, or (b) failed wall ties;iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf (including where these walls have stone wall ties);iv. in a building with 3 or more storeys where each storey has cavity walls and where the building is not more than 12 metres in height;v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.
Date Assessed	29 May 2013 [Updated 28 Nov 2013]
Address	Partnership House Priory Park East Hull HU4 7DY
Contact Details	Phone: 01482 388597
Website	www.bufcawarranty.co.uk
Ofgem Code	BBWGPI09

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016. This will be revised if further information demonstrates that this guarantee meets the relevant criteria for an ECO Appropriate Guarantee.

Issuing Body	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
Guarantee Name	BUFCA ECO Technitherm Guarantee
Version	Version 5
Valid for	Cavity wall insulation installations (standard) Hybrid wall insulation installations Hard to treat cavity wall insulation installations, as follows: i. where the cavity is less than 50mm wide; ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to (a) severe or very severe exposure to wind driven rain or risk of water penetration, including flood risk areas, (b) a missing or defective damp proof course, or (c) failed wall ties; iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf, (including where these walls have stone wall ties); iv. in a building with 3 or more storeys where each storey has cavity walls; v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.
Date Assessed	05 April 2013 [Additional categories: 03 May 2013; 29 May 2013, 17 June 2013; 19 July 2013; 28 May 2014; 25 June 2014; 16 Oct 2014]
Address	Partnership House Priory Park East Hull HU4 7DY
Contact Details	Phone: 01482 388597
Website	www.bufcawarranty.co.uk
Ofgem Code	BTGGPI05

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016.

Issuing Body	Cavity Insulation Guarantee Agency (CIGA)
Guarantee Name	CIGA HTT Guarantee
Version	Version 1.0
Valid for	Hard to treat cavity wall insulation installations as follows: i) where the cavity is less than 50mm wide (including partial fill); ii) in a building with 3 or more storeys where each storey has cavity walls; iii) where a chartered surveyor has reported that the cavity wall is not suitable to insulate without significant remedial works to the building; iv) where a chartered surveyor has reported the cavity wall is not suitable to insulate with standard materials or techniques (including partial fill); v) in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block and brick inner leaf
Date Assessed	27 March 2013 [Additional categories: 16 Jul 2013; 12 Nov 2013]
Address	CIGA House, 3 Vimy Court, Vimy Road Leighton Buzzard Bedfordshire, LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 info@ciga.co.uk
Website	http://www.ciga.co.uk/
Ofgem Code	CHGCIG04

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016.

Issuing Body	Cavity Insulation Guarantee Agency (CIGA)
Guarantee Name	CIGA Party Wall Insulation Guarantee
Version	5.0
Valid for	Party Cavity Wall Insulation
Date Assessed	14 January 2015
Address	CIGA House, 3 Vimy Court, Vimy Road Leighton Buzzard Bedfordshire, LU7 1FG
Contact Details	Phone: 01525 853300 Fax: 01525 385926 info@ciga.co.uk
Website	http://www.ciga.co.uk/
Ofgem Code	CPWCIG14

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016. This will be revised if further information demonstrates that this guarantee meets the relevant criteria for an ECO Appropriate Guarantee.

Issuing Body	Consumer Protection Insurance Ltd (CPI) in conjunction with Enterprise Insurance Plc.
Guarantee Name	Enterprise ECO Guarantee
Version	V1
Valid for	Cavity Wall Insulation (standard) Solid Wall Insulation
Date Assessed	28 May 2013
Address	Astley House 29 Queens Road Chorley, Lancs PR7 1JU
Contact Details	Phone: 0845 634 3771 Email: info@cpiltd.org.uk
Website	http://www.cpiltd.org.uk
Ofgem Code	EEGCPI07

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016. This will be revised if further information demonstrates that this guarantee meets the relevant criteria for an ECO Appropriate Guarantee.

Issuing Body	Home Insulation & Energy Systems Quality Assured Contractors Scheme (HIES) in conjunction with Consumer Protection Insurance Ltd and Enterprise Insurance Plc.
Guarantee Name	Enterprise ECO Guarantee
Version	V1
Valid for	Cavity Wall Insulation (standard) Solid Wall Insulation
Date Assessed	28 May 2013
Address	West One 114 Wellington Street Leeds, West Yorkshire LS1 1BA
Contact Details	Phone: 0844 324 5242 Email: info@hiesscheme.org.uk
Website	http://www.hiesscheme.org.uk
Ofgem Code	EEGHIE08

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016. This will be revised if further information demonstrates that this guarantee meets the relevant criteria for an ECO Appropriate Guarantee.

Issuing Body	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
Guarantee Name	Jelf Insurance Partnership ECO Guarantee
Version	Version 1
Valid for	Cavity wall insulation installations (standard) Hard to treat cavity wall insulation installations, as follows: i. where the cavity is less than 50mm wide; ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to severe or very severe exposure to wind driven rain or risk of water penetration; iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf; iv. in a building with 3 or more storeys where each storey has cavity walls and where the building is not more than 12 metres in height; v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.
Date Assessed	27 June 2013
Address	Partnership House Priory Park East Hull HU4 7DY
Contact Details	Phone: 01482 388597
Website	www.insurance-partnership.com
Ofgem Code	JIPGPI10

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016.

Issuing Body	Warranty Services Ltd on behalf of Guarantee Protection Insurance Limited
Guarantee Name	Kinnell Green Deal Guarantee
Note	This guarantee will only be issued for projects with combined funding from ECO and Green Deal
Version	V4
Valid for	Cavity wall insulation installations (standard) Park Home External Wall Insulation Systems Solid wall insulation installations (including non-traditional construction types)
Date Assessed	5 November 2013 [Updated: 16 Dec 2013]
Address	37 Carrick Street Ayr KA7 1NS
Contact Details	Phone: 01292 268020
Website	http://www.kinnell-holdings.co.uk/green-deal
Ofgem Code	KGDGPI12

UPDATE

This guarantee will not be considered an ECO Appropriate Guarantee from 1 August 2016. This will be revised if further information demonstrates that this guarantee meets the relevant criteria for an ECO Appropriate Guarantee.

Issuing Body	REIGA Energy Conservation Limited
Guarantee Name	REIGA Guarantee
Version	Version 1
Valid for	Cavity wall insulation installations (standard) Hard to treat cavity wall insulation installations, as follows: <ul style="list-style-type: none">i. where the cavity is less than 50mm wide;ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building;iii. in a building with 3 or more storeys where each storey has cavity walls and where the building is not more than 12 metres in height;i. where a chartered surveyor has reported the cavity wall is not suitable to insulate with standard materials or techniques (partial fill only).
Date Assessed	06 June 2014
Address	66 Victoria Road Burgess Hill West Sussex RH15 9LH
Contact Details	Phone: 01273 245513
Website	www.reigaec.org.uk
Ofgem Code	REIEIC13