

Jonathan Dixon

From: Bwalya Kasase <BKasase@mygreenstarenergy.com>
Sent: 24 June 2016 12:15
To: Jonathan Dixon
Subject: Project Nexus: consultation on options for successful implementation

Hi,

Please see below our response to the Nexus consultation on options for a successful implementation. Please advise if the response would be taken into account, considering that it is past the 22nd of June.

"We agree that the Authority should re-plan the approach to go live (Scenario C) with a new implementation date of 01st February 2017. In re-planning the approach, consideration should be given to:

1. Increased resources within Xoserve to ensure queries and defects are answered and resolved in a timely manner. This would need to be the case if the implementation date were to remain as 01st October. As the programme has suffered from delays before every effort should be made to meet any new revise date
2. This date would fall after the new Gas year has been in force. Will Xoserve provide details of any assessment conducted regarding the impact of changing the system in the middle of a gas year?
3. Extension to market trial activity
4. Improvement to existing Process documentation. A high number of rejections have been reported on calls during market trials. This is down to reliance on Business requirements documentation and the absence of comprehensive process documentation. Whilst this has been the case for most part with change to the processes in the gas market Xoserve should have put together process documentation. The business requirements documentation whilst they play an important part in determining how suppliers should implement new systems or change existing ones to meet the new requirements, they say very little about how the processes should be managed.
5. Clear set out process for the dress rehearsal and for regression testing"

Kind regards



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