ofgem Making a positive difference for energy consumers

### **External Design Advisory Group**

Meeting 6

16 June 2016



## Agenda

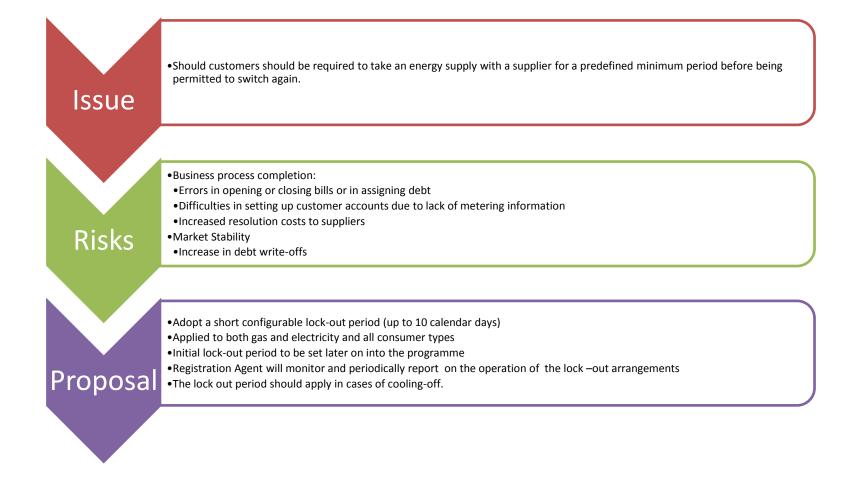
Welcome and introductions	10:30 to 10:40
Minutes and actions	10:40 to 10:50
Lock-out	10:50 to 11:10
Switching Scenarios 3-7	11:10 to 12:10
Lunch	12:10 to 12:40
Objections	12:40 to 13:10
Any other business	13:10 to 13:20



# **LOCK-OUT POLICY POSITION**



#### **Issue and Proposal**





#### Analysis

Issued considered	View
Short parameterised lock out period	Sufficient to mitigate data integrity issues
Aligning a lock-out period to cooling off period	Staring points are different and there are some exceptions to the 14 days
28 Day lock –out period	threat of writing off debts for short periods of supply did not justify a lock-out period of this duration



Views from Industry

#### User Group:

- Overall support for proposal with lock period range of 0 10 calendar days
- Group noted that the Debt Assignment Protocol (DAP)allowed 15 working days to resolve such cases and suggested that DAP should be streamlined to align with the lockout period.

EDAG (Ex-committee feedback):

- One larger supplier proposed a 10 day lock out period initially only reduced with evidence from operational experience
- Majority of respondents supported a shorter parameterised lock out period.
- Elexon suggested 5 days would be enough time to support the electricity settlement process
- One supplier felt that lock out to the cooling off period would not be appropriate given the different timeframes
- There were views on whether arrangements should operate on a working day or calendar day basis

Further EDAG view sought on: Loch out period to be used for RFI

**Recommendation:** 

Subject to further views from EDAG propose to take the proposals to DA unchanged.



## AOB



- Next EDAG meeting 18 July (**10:30 to 15:30**)
- Draft agenda

Policy issues – for review before submission to DA

- Linking Related Metering and Dual Fuel
- CRS Data Modelling
- Agent appointments and CRS
- Information Risk Assessment
- Further EDAG meeting scheduled for 25 July (12:00 to 16:00)
  Policy issues for review
  - CRS User Life Cycle
  - MPxN Life Cycle
  - Market Intelligence Service
  - Cooling-off
  - Erroneous Transfers
  - Mapping of Legacy Systems



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We work effectively with, but independently of, government, the energy industry and other stakeholders. We do so within a legal framework determined by the UK government and the European Union.