

## Response template

Question	Response																								
<b>About you and your work</b>																									
1. What is the name of your company?	New England Ark Energy																								
2. In which DNO's region do you generally operate (see Annex 2 for DNO map)? If you operate in more than one DNO's region please indicate which DNO your responses to the following questions refer to.	Western Power Distribution																								
3. What type of connection do you generally require? And for each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year?	<table border="1"> <thead> <tr> <th>Type of connection</th><th>Total number of connections</th><th>Total MVA of connections</th></tr> </thead> <tbody> <tr> <td rowspan="4"><b>Metered Demand Connections</b></td><td>Low Voltage (LV) Work</td><td></td></tr> <tr> <td>High Voltage (HV) Work</td><td></td></tr> <tr> <td>HV and Extra High Voltage (EHV) Work</td><td></td></tr> <tr> <td>EHV work and above</td><td></td></tr> <tr> <td rowspan="2"><b>Metered Distributed Generation (DG)</b></td><td>LV work</td><td></td></tr> <tr> <td>HV and EHV work</td><td>1 3.5</td></tr> <tr> <td rowspan="3"><b>Unmetered Connections</b></td><td>Local Authority (LA) work</td><td></td></tr> <tr> <td>Private finance initiatives (PFI) Work</td><td></td></tr> <tr> <td>Other work</td><td></td></tr> </tbody> </table>	Type of connection	Total number of connections	Total MVA of connections	<b>Metered Demand Connections</b>	Low Voltage (LV) Work		High Voltage (HV) Work		HV and Extra High Voltage (EHV) Work		EHV work and above		<b>Metered Distributed Generation (DG)</b>	LV work		HV and EHV work	1 3.5	<b>Unmetered Connections</b>	Local Authority (LA) work		Private finance initiatives (PFI) Work		Other work	
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<b>Consultation questions</b>																									
1. Do you consider there are constraints on the network in this DNO's region?  <b>If there are no constraints please do not answer the following questions.</b>	Yes																								

2. What impact have these constraints had on your ability to get connected to the network?	Loss of complete 3mw solar project and 60kw wind turbine
3. To what extent has the DNO tried to find ways to help you get connected in constrained areas? For example:	None at all in fact they have been obstructive hiding behind so called OFGEM regulations.
a. To what extent has the DNO offered you more flexible and alternative connection arrangements alongside conventional firm connections? If not, then have they explained why not?	No Help at all
b. If the DNO does offer alternative arrangements, is the information provided sufficient to decide whether or not to go forward with the connection?	No not enough information and what was sent was deliberately misleading and some far to late they have treated us differently to the larger companies
c. If the DNO does offer alternative arrangements, do you find the associated terms (eg. level of potential curtailment and certainty around maximum curtailment levels) acceptable?	N/A
4. What information has the DNO shared with you on its work plan of activities designed to help enable connections in these areas?	None
a. How comprehensive has this information been?	None
b. To what extent has the DNO provided information on associated delivery dates of its work plan of	None

activities?	
c. Are you aware if the DNO is forecasting future levels of growth in the type of connections you require?	No
d. Are you aware of any plans the DNO has to invest in new network capacity where the network is constrained, to enable further customer connections? Have you been consulted on these plans? Has the DNO explored with you ways in which this could be funded?	Only recently but no detail kept in the dark
5. Please give details of any other activities you would expect the DNO to be undertaking to deal with constraints on their network.	N/A