

James Veaney, Head of Connections and Constraint  
Management  
Ofgem  
9 Millbank  
London  
SW1P 3GE

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Dear James Veaney,

**Consultation on getting an electricity connection when the network is constrained**

Thank you for the invitation to respond to the above document. Good Energy is a fast-growing 100% renewable electricity supply company, offering value for money and award-winning customer service. An AIM-listed PLC, our mission is to support change in the energy market, address climate change and boost energy security.

Please find below the completed response template.

I hope you find this response useful. If you have any questions, please do not hesitate to contact me.

Kind regards,

Francis Williamson  
**Head of Generation**

Question		Response		
About you and your work				
1. What is the name of your company?		Good Energy		
2. In which DNO’s region do you generally operate (see Annex 2 for DNO map)? If you operate in more than one DNO’s region please indicate which DNO your responses to the following questions refer to.		WPD SSE UKPN		
3. What type of connection do you generally require? And for each type of connection, how many connection applications, including total MVA (Mega Volt Ampere) of connections have you made in the past year?	Type of connection		Total number of connections	Total MVA of connections
	Metered Demand Connections	Low Voltage (LV) Work		
		High Voltage (HV) Work		
		HV and Extra High Voltage (EHV) Work		
		EHV work and above		
	Metered Distributed Generation (DG)	LV work	UKPN	5
		HV and EHV work	WPD SSE	5 5
	Unmetered Connections	Local Authority (LA) work		
		Private finance initiatives (PFI) Work		
		Other work		
Consultation questions				
1. Do you consider there are constraints on the network in this DNO’s region?  If there are no constraints please do not answer the following questions.		WPD Yes		
2. What impact have these constraints had		Statements of Work raised on a number of applications (existing connection		

on your ability to get connected to the network?	offers)  These have made two projects un-financeable. One of these had an associated (FiT) Community project which had to be abandoned because of timing(FiT deadlines)
<b>3.</b> To what extent has the DNO tried to find ways to help you get connected in constrained areas? For example:	WPD are working with National Grid to resolve the issues
<b>a.</b> To what extent has the DNO offered you more flexible and alternative connection arrangements alongside conventional firm connections? If not, then have they explained why not?	We now have one offer with a constraint and active network management.  We are still awaiting a firm response on the other
<b>b.</b> If the DNO does offer alternative arrangements, is the information provided sufficient to decide whether or not to go forward with the connection?	We are still awaiting formal response in order to confirm this
<b>c.</b> If the DNO does offer alternative arrangements, do you find the associated terms (eg. level of potential curtailment and certainty around maximum curtailment levels) acceptable?	The certainty around curtailment (as yet unknown) is our biggest concern as it makes financing very difficult
<b>4.</b> What information has the DNO shared with you on its work plan of activities designed to help enable connections in these areas?	Some information on the first site  We are now getting verbal updates from senior management on the second after we escalated our frustration
<b>a.</b> How comprehensive has this information been?	Not very, as the process seems very slow and painful
<b>b.</b> To what extent has the DNO provided information on associated	Very little

delivery dates of its work plan of activities?	
<b>c.</b> Are you aware if the DNO is forecasting future levels of growth in the type of connections you require?	They are certainly appearing to be trying to reach out and engage now
<b>d.</b> Are you aware of any plans the DNO has to invest in new network capacity where the network is constrained, to enable further customer connections? Have you been consulted on these plans? Has the DNO explored with you ways in which this could be funded?	We are aware of their challenges and the implications on potential costs to us, though not magnitude
<b>5.</b> Please give details of any other activities you would expect the DNO to be undertaking to deal with constraints on their network.	<p>DNOs are now starting to look at capacity in offer form that is unlikely to be used ie developers etc holding capacity.</p> <p>Further engagement on storage etc to control timing of energy release etc is needed</p>