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Grant McEachran  
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Our ref

Your ref

Date

16 March 2016

Dear Grant,

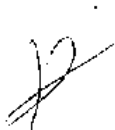
**Notice under Part H of Charge Restriction Condition (CRC) 2C (Broad Measure of Customer Service Adjustment) of the proposed text of the Stakeholder Engagement and Consumer Vulnerability Guidance**

This response is on behalf of Western Power Distribution (South Wales) plc, Western Power Distribution (South West) plc, Western Power Distribution (East Midlands) plc and Western Power Distribution (West Midlands) plc.

We have contributed to the development of the SECV Guidance through the informal consultation stages.

We have no objection to the proposed Stakeholder Engagement and Consumer Vulnerability Incentive Guidance.

Yours sincerely



ALISON SLEIGHTHOLM  
Regulatory & Government Affairs Manager