# ofgem e-serve Making a positive difference for energy consumers

## Energy Company Obligation

#### **Monthly Update**

#### 26 April 2016

Issue 10



Dear Stakeholder

#### Welcome to the Energy Company Obligation (ECO) monthly newsletter.

In this month's newsletter we highlight our updated ECO2 public reports and DECC's monthly statistical release.

We also link to our new consumer FAQs which reflect the recently published DECC guidance on part two of the Energy Efficiency (Private Rented Property) Regulations 2015.

You can also view the first in a series of reports detailing the results of independent monitoring of ECO2 measures.

Finally, we highlight a report from the Scottish Government outlining the number of energy efficiency measures installed in Scotland under ECO1.

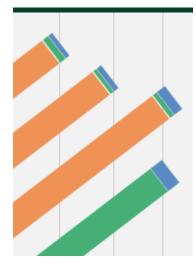
Quick links
ECO explained
ECO guidance
Information for consumers
Information for installers
Information for suppliers
Contact us

We value your feedback so please get in touch if you have any comments on this newsletter or would like any further information.

The ECO Team

Give us your feedback

### Latest news and updates



#### Ofgem's ECO2 public reports

Our <u>monthly ECO public</u> <u>reports</u> show energy companies' progress towards their ECO2 targets.

The data shows the number and type of measures notified to the end of February and approved by the end of March 2016.

This month's charts now show suppliers' progress against their overall ECO2 obligations, with a newly obligated supplier - Extra Energy - also now listed.





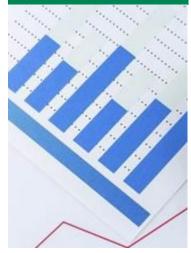
#### Private Rented Sector guidance launched

DECC has published guidance on part two of the Energy Efficiency (Private Rented Property) Regulations 2015.

This guidance outlines how, subject to the tenant securing suitable funding, landlords cannot unreasonably refuse their consent for energy efficiency improvements to be made.

We have updated our consumer FAQs to reflect this development.

**View the FAQs** 



#### DECC's Home Energy Efficiency Statistics

DECC has published the <u>latest statistics</u> covering installations under the ECO scheme.

This outlines the provisional number of ECO measures installed by month, and covers installations up to February 2016.

The data shows that 36,923 measures were installed in February which compares with 31,272 over January.

View the statistics

### Other recent developments

#### ECO2 monitoring report

On 31st March we published a <u>report</u> outlining the results of independent monitoring of ECO2 measures for the period April 2015 to June 2015. This is the first in a series of reports covering ECO2.

Suppliers commission independent monitoring of 5% of energy efficiency measures installed under ECO to ensure installations are up to standard, and that resulting savings have been calculated accurately.



#### ECO Guidance

Here you can access guidance and information on the legislative provisions of the ECO2 Order and how we administer the scheme. <u>Read more</u>

#### E-Serve Twitter

#### ECO delivery in Scotland

The Scottish Government has published a <u>document</u> outlining the number of energy efficiency measures installed in Scotland under ECO1 (January 2013 - March 2015).

This shows that the average delivery rate for Scotland was 67.3 measures per 1,000 households which contrasts with 53.8 measures per 1,000 households delivered in Great Britain as a whole. Follow the newly launched Ofgem E-Serve Twitter feed for the latest updates on E-Serve schemes. <u>More</u>.

#### <u>E-Serve</u> Linkedin

Follow our <u>Linkedin</u> <u>page</u>, where we will be posting exclusive posts on the ECO scheme.

### **Upcoming events**

#### Come and meet us

Ofgem E-Serve will be attending the All Energy event in Glasgow on 4-5 May.

If you are going to the event and have any ECO queries, or want to find out more about the other schemes we administer, please come and speak to us. **4-5** May All Energy 2016 SECC, Glasgow Read more

### About ECO

ECO is a government scheme to reduce carbon dioxide emissions from Britain's

domestic housing and support people living in fuel poverty by funding energy efficiency improvements.

It places legal obligations on larger energy suppliers to deliver energy efficiency measures to domestic premises in Great Britain. The scheme began in 2013, and the overall obligation period for the second phase of ECO (ECO2) runs from 1 April 2015 to 31 March 2017.

Ofgem E-Serve is the administrator of ECO while DECC is responsible for the policy.

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