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Ofgem
107 West Regent Street
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Date:
18th February 2016

Contact / Extn:
Stephanie Rogan
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Dear Grant,

Electricity Distribution Stakeholder Engagement and Consumer Vulnerability (SECV) Incentive Guidance

Thank you for the opportunity to provide comment on the latest Electricity Distribution Stakeholder Engagement and Consumer Vulnerability (SECV) Incentive Guidance document. SP Energy Networks is supportive of the recent changes, however, would welcome further detail in relation to the timing of the Panel session.

In relation to the Data Assurance Guidance which was published on the 29th January 2016, we note that the risk assessment template (v1.3) includes reference to Part 1 & 2 stakeholder engagement submissions only. This excludes reference to consumer vulnerability element of this incentive. We also note that the date within the DAG list may be required to be amended should the proposed date of the 'final Friday in April' be finalised. The date referenced in the current DAG list is the 'final Friday in May'. We believe that the DAG will be required to be amended to reflect such changes.

Please do not hesitate to contact us should you have any queries regarding the points in this letter.

Yours sincerely,

S. Rogan

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Electricity Distribution Stakeholder Engagement and Consumer Vulnerability (SECV) Incentive Guidance

5.9

With regards to section 5.9, we would welcome the opportunity to have sight of an approximate timeline of events, even in months, in the Guidance document.

6.1

We would like to take this opportunity to highlight that the licence algebra at section 6.1 of the document is currently not working quite as intended. Currently, the calculation for when the OPS is equal to or more than 4 would result in a reward of 0 for a score of 4 as $(4-4)*0.2 = 0$.

Whilst it is obvious what the section is trying to achieve, we believe that a further line may be required to explain what the OPS would equal to when a score is exactly 4.

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