

Response received by email on Sunday 6th December 2015

Dear Tom Handysides

I write regarding reforming suppliers' meter inspection obligations – final proposals. I have no objections to smart meter not being visited every 2 years but consider this is needed for gas meters and electric meters that do not communicate their data automatically. Part of the reason given in 1.3 for the visit is to read the meter “The two-yearly metering inspection licence obligations in both gas and 1.3.electricity relate to health and safety protection, theft detection, and meter reading frequency for the purposes of billing accuracy.”

I have often struggled to get good gas use data from bills and removing this need to visit gas meters I see as a backward step. Also it is possible a change in use by an existing customer may cause a large increase in bills if the visiting frequency is longer than two years.

Regards
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