# ofgem e-serve

## Minutes

### ECO Stakeholder Delivery Group

The main aim of the group is to provide	From	DECC & Ofgem
an interactive forum for industry and	People invited	ECO Stakeholders
consumer representatives to share	Date and time	29 Oct 2015
good practice, highlight delivery issues,	of Meeting	14:00 - 16:00
and develop ideas to improve and	Location	Institute for Government, 2 Carlton
simplify delivery.		Gardens, London, SW1Y

#### 1. Introductions

Ofgem, who chaired this session, welcomed attendees to the Energy Company Obligation (ECO) Stakeholder Delivery Group and provided an update on actions from the last meeting.

#### 2. ECO1 Closedown and ECO2 progress

Ofgem gave an overview of the transition from ECO1 (2013-15) to ECO2 (2015-17) and made some observations on the process. An update was also given on the number and type of ECO2 measures installed to date.

#### 3. Brokerage contract review and evaluation

DECC thanked attendees for providing feedback during the brokerage contract review, and noted that the revised Brokerage contract and Terms and Conditions had been published.

They then provided an overview of the operational changes which had been made, and commented that they would be publishing a response to the consultation to summarise these changes.

DECC also outlined their intention to conduct an evaluation of the brokerage mechanism, the aim of which would be to determine effectiveness against the original objectives.

#### 4. Attendee agenda items

- 1) A representative from the Association of Technical Monitoring Agents provided an update on progress made regarding the establishment of an approval scheme for technical monitoring inspectors, and on an approval scheme for loft installers.
- 2) A representative from the National Insulation Association gave an update on issues around quality and standards in the insulation industry, specifically the solid wall insulation quality assurance framework.

#### 5. Quality and Standards in ECO2

#### **ECO2** Technical Requirements consultation

Ofgem outlined their <u>ECO2 Technical Requirements consultation</u>, published on 30 October 2015. It was noted that decisions were to be published in January 2016.

#### Pathways to compliance

Ofgem outlined the <u>'Pathways to compliance'</u> note, the aim of which they said was to make transparent the process for ensuring that sufficient technical and score monitoring of ECO measures was conducted. Ofgem informed attendees of the background, key elements, and benefits to this approach.

Ofgem responded to queries from the floor about how this would work in practice, the consultation undertaken, and potential impacts on different aspects of the ECO supply chain.

#### **HHCRO** audits

Ofgem gave an update on the ongoing audit of boilers installed under the Home Heating Cost Reduction Obligation (HHCRO), and gave an initial view on what the results were indicating.

#### 6. Bonfield Review

DECC provided an overview of the ongoing Bonfield Review, and the intent behind the review.

It was noted that the review was due to report to the Secretaries of States for DECC and DCLG in March 2016. DECC explained that a number of different areas were being looked at, and that individual working groups would be established to take these work-streams forward.

DECC responded to queries from attendees on the scope of the review, and urged attendees to engage in the process.

### **7.** Transition to a future supplier obligation: summary of recent stakeholder event

DECC outlined the current thinking around a possible extension of the ECO scheme, and a potential new scheme beyond that. DECC stressed support would likely be focused on those who were in the greatest need, and spoke of the importance of a smooth transition between schemes.

DECC also noted the legal definition of fuel poverty across all of Great Britain, and explained the varying indicators of fuel poverty used across the devolved governments.

A summary of a recent stakeholder event on future policy was also provided by DECC, who outlined some of the key messages conveyed by attendees. They urged others to engage directly with them should they have thoughts on future direction of supplier obligation schemes.