

Smart Energy Code Panel Chair Gemserv 8 Fenchurch Place London, EC3M 4AJ

17th March 2015

Dear Andrew,

Moving to reliable next day switching: Consultation on a Target Operating Model

The SEC Panel welcomes the publication of Ofgem's decision paper and consultation on next day switching and the centralised registration service. This response from the Smart Energy Code Panel is from the perspective of the governance role of the Panel and Sub-Committees and assumes that SEC Parties will provide their own views on the specific requirements set out in the draft Target Operating Model.

The SEC Panel supports the development of proposals that deliver improvements to, and harmonisation of, the change of supplier processes for electricity and gas customers. Accordingly the Panel wishes to reiterate its commitment to engage and actively contribute to the Ofgem led programme of work to implement these improvements.

The Panel looks forward to working with Ofgem as it establishes working groups to further develop these proposals and specifically wishes to confirm its desire to contribute towards the development of the governance arrangements that will underpin these services.

If you would like to discuss how we might contribute towards the further development of these proposals please feel free to contact me directly.

Yours sincerely,

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Peter Davies SEC Panel Chair

