

Response to OFGEM consultation on MCS equivalence for the Domestic Renewable Heat Incentive Scheme on behalf of SELECT, the Electrical Contractors' Association for Scotland

Q4.1/4.2 & 4.3

A number of comments on the "Guiding principles" as follows –

To whom would any scheme provider be accountable to and be overseen by? DECC or OFGEM or? There should be a requirement to set up a training fund from a share of any surpluses made by the scheme provider.

Q5.1/5.2

5.3(a) – What is meant by "consumer protection"? There should be an independent complaints procedure including an arbitration process.

5.3 (b) – How would it facilitate "Quality improvements"? There should be a demonstrable requirement to reduce poor quality installations and reduce complaints.

5.4 (b) Any audit should be a 3rd party audit.

5.4 (e) - Vital!!

5.5 (c) 1 – It should develop, **review, update** and maintain product standards.

5.5 (d) 1 - It should develop, **review, update** and maintain installer standards.

Q6.6

The introduction of a scheme for RHI only is a recipe for confusion not only for installers but by customers too. If an alternate is to be offered and I have no issue with that then it must include FiT products too.

Alan Wilson

Head of Membership & Communications



tel: 0131 445 5577 email: memberservices@select.org.uk

online registration: www.select.org.uk

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The trade association representing the electrical, electronics and communications systems industry in Scotland

SELECT
The Walled Garden,
Bush Estate,
Midlothian, EH26 0SB



Tel: 0131 445 5577
Fax: 0131 445 5548
admin@select.org.uk
www.select.org.uk

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