

Very briefly, I would like to strongly endorse the value of carrying out work on network innovation that takes a 360-degree view of what is going on – that is, taking the view that the innovation is not just technical in nature but inevitably has social and organisational features.

I was on the social science advisory group for ‘Customer-led Network Revolution’, and have been impressed by the scale and quality of the project. Aside from what is already written up and disseminated, it has also generated a terrific resource for UK researchers in general. I very much hope that the data can be made publicly available subject to the usual privacy safeguards: we need to learn from the saga of EDRP data. There is a great deal of interest in the GB experience of smart grid development, and respect for the scale and ambition of the LCNF. There is also an urgent need to use the data to shape future developments and inform models.

Best regards,

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