

Hi

Question One: Do you agree with our proposal to allow the use of AMR data for biennial meter verification? Please provide evidence to support your answer.

We agree with your proposal to use AMR data for meter verification. Our installations all have the generation meters situated in the loft of each property and are linked to remote monitoring software so this would make sense.

Question two: Do you agree with the methods of verification and sample size we have proposed? If not, what would you propose and for what reason?

We would much prefer verifying using our meter service providers. The sample size of 5% would still mean physical visiting 130+ sites and trying to gain access to the loft of the property. Previous meter readers used have refused to access lofts without wallboards, which would mean a large cost for us to install these in the 130+ properties. We would like the sample size to be lower.

Question three: Do you agree with the security measures proposed in this section? Are there any other security measures you think are required? If so, please provide reasoning and evidence to support your proposal

Our remote monitoring system is password protected and only a few members of our organisation have usernames and passwords. We don't believe tamper proof seals are needed on our meter readers. As stated, all of our installations are in the loft of each property and we have never had an issue with tenants tampering with equipment.

Question four: Do you agree with our proposals regarding standardisation of installation and commissioning, methods of communication and data models? If not, what alternatives would you suggest?

Agree

Question five: Do you think that our proposals for monitoring and fault findings are suitable? If not, what further guidance would you suggest?

Agree

Question six: what methods would you propose as alternatives to physically reading non-AMR meters?

All of our meters have AMRs

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