Hello – please see below response for Gentoo Group
Thanks
Luke

Question One: Do you agree with our proposal to allow the use of AMR data for biennial meter verification? Please provide evidence to support your answer.
Yes. The meters are installed in the lofts so a physical quick read is not possible. We do not allow our tenants to enter into the lofts as they are not designed for access for H&S concerns. Specialised kit is required to safely access the loft and travel across the loft space safely (walking floors). Working at height and other legal concerns about H&S also apply.

Question two: Do you agree with the methods of verification and sample size we have proposed? If not, what would you propose and for what reason?
Partially. The methodologies one and two and their hierarchy is sound. There is one minor disagreement with 3.18 - the sample size – we believe a 1% sample would be sufficient to pick up any issues, with a further sampling being triggered by any identified non-conformances.

For method three, please note Landlord statutory health and safety concerns arise from allowing 3rd party tradespersons into the lofts where meters are often situated, we have no idea on the training that they have completed. A proposal is to allow trained Landlord staff take photos of the properties to meet the audit requirements of AMR's

Question three: Do you agree with the security measures proposed in this section? Are there any other security measures you think are required? If so, please provide reasoning and evidence to support your proposal
Yes – we feel these are sufficient and proportionate

Question four: Do you agree with our proposals regarding standardisation of installation and commissioning, methods of communication and data models? If not, what alternatives would you suggest?
Yes – we feel these are sufficient and proportionate

Luke Gallagher
Green Futures Manager