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Thursday, 26 February 2015

Barry Coughlan
Domestic Retail Market Authority
Ofgem
9 Millbank
London
SW1P 3GE

Dear Mr Coughlan

Consultation on proposed drafting for the Confidence Code to reflect January 2015 policy changes

We refer to the above consultation where various drafting changes are proposed to reflect January 2015 policy changes.

On the basis that the consultation is limited purely to the changes in drafting to reflect your policy changes then Energylinx can confirm that it supports Ofgem's proposed changes in their entirety without any suggested amendments.

Energylinx would however welcome further consultation in regards as to how the Code could be updated further in order to protect consumers, create consumer confidence in the energy switching market and to satisfy all interested parties.

Energylinx believes that the Code provides a very concise set of guidance requirements in terms of how the energy switching market can, and does, work at Third Party Intermediary level but with all the changes brought to the energy comparison and switching market as a result of the Retail Market Review and input from the likes of DECC and the Energy and Climate Change Committee that it is perhaps a suitable juncture for the entire Code to be reviewed to ensure that it satisfies the needs from all parties.

Yours faithfully



Ken Geddes
Director
Energylinx Limited