

## Energy Companies Obligation (ECO): Appropriate Guarantees

Information regarding 'appropriate guarantees' for ECO wall insulation measures

Cavity and solid wall insulation systems have respective standard lifetimes of 42 and 36 years where an installation is accompanied by an *appropriate guarantee*. An appropriate guarantee is one which meets all of the four criteria listed in chapter eight of the [Energy Companies Obligation \(ECO\): Guidance for Suppliers<sup>1</sup>](#), which is available on our website.

This document lists the guarantees that Ofgem has reviewed, and that Ofgem considers meet the criteria for an appropriate guarantee. If a supplier uses a guarantee listed here, Ofgem will, when assessing the savings notified by the supplier for cavity or solid wall insulation (and subject to no amendments being made to the listing as described below), accept that the guarantee is an appropriate guarantee.

Please note that this is an initial list. It contains appropriate guarantees that have been submitted to us to date. If you have another guarantee which you would like us to consider, please submit it to us by 31 May 2013. We will also consider guarantees after this date. This list will be updated to reflect any guarantees subsequently added.

**Ofgem does not approve or endorse any guarantee listed here.** Any person wishing to use one of the guarantees listed here must make their own assessment as to whether that guarantee provides adequate cover and whether the guarantee will be honoured. With respect to a guarantee listed here, Ofgem makes no judgement as to these matters. In particular, Ofgem makes no judgement as to the likelihood that a particular guarantee will be honoured if the issuing body ceases to exist or does not have sufficient funds to honour the guarantee. Neither a supplier, a body that has issued a guarantee listed here nor any other party is permitted to use the Ofgem logo or Ofgem E-Serve logo in the course of marketing or otherwise represent that a guarantee is endorsed or approved by Ofgem. If any person has concerns that a supplier or company is mis-using Ofgem's logos or claiming Ofgem's endorsement of a guarantee, they can contact the ECO team at [eco@ofgem.gov.uk](mailto:eco@ofgem.gov.uk).

A supplier is not required to use a guarantee listed here. A supplier may choose to use another guarantee that the supplier considers meets the criteria for an appropriate guarantee. In this case Ofgem will, when assessing the savings notified by the supplier, make a judgement as to whether the guarantee is an appropriate guarantee. If the guarantee does not meet the criteria for an appropriate guarantee, Ofgem will be unable to attribute the savings notified by the supplier.

Ofgem may, without notice to the issuing body, amend any listing in this document if Ofgem is no longer satisfied that a particular guarantee meets the criteria for an appropriate guarantee. Such amendments will consist of the addition to the listing of the date after which the guarantee is no longer considered to meet the criteria for an appropriate guarantee. In particular, Ofgem will amend a listing in this way if we become aware that a particular guarantee being issued to ECO suppliers has been modified such that it no longer meets the criteria for an appropriate guarantee. Ofgem may also amend a listing in this way if the issuing body is unable to provide independent verification as to the adequacy of the quality assurance framework underlying the guarantee.

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<sup>1</sup> Available at: <https://www.ofgem.gov.uk/ofgem-publications/87527/energycompaniesobligationecoquidanceforsuppliersversion11a.pdf>

Suppliers, and other parties, should regularly check for updates to this document and should be alert to the fact that Ofgem may amend details of a listed guarantee. The effect of a listed guarantee being amended will not be retrospective.

Please contact us at [eco@ofgem.gov.uk](mailto:eco@ofgem.gov.uk) if you have any questions.

<b>Issuing Body</b>	Cavity Insulation Guarantee Agency (CIGA)
<b>Guarantee Name</b>	CIGA Party Wall Insulation Guarantee
<b>Version</b>	Version 5.0
<b>Valid for</b>	Party Cavity Wall Insulation
<b>Date Assessed</b>	14 January 2015
<b>Address</b>	CIGA House, 3 Vimy Court, Vimy Road Leighton Buzzard Bedfordshire, LU7 1FG
<b>Contact Details</b>	Phone: 01525 853300 Fax: 01525 385926 <a href="mailto:info@ciga.co.uk">info@ciga.co.uk</a>
<b>Website</b>	<a href="http://www.ciga.co.uk/">http://www.ciga.co.uk/</a>
<b>Ofgem Code</b>	CPWCIG14

<b>Issuing Body</b>	REIGA Energy Conservation Limited
<b>Guarantee Name</b>	REIGA Guarantee
<b>Version</b>	Version 1
<b>Valid for</b>	<p>Cavity wall insulation installations (standard)  Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> <li>i. where the cavity is less than 50mm wide;</li> <li>ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building;</li> <li>iii. in a building with 3 or more storeys where each storey has cavity walls and <u>where the building is not more than 12 metres in height</u>;</li> <li>i. where a chartered surveyor has reported the cavity wall is not suitable to insulate with standard materials or techniques (partial fill only).</li> </ul>
<b>Date Assessed</b>	06 June 2014
<b>Address</b>	66 Victoria Road Burgess Hill West Sussex RH15 9LH
<b>Contact Details</b>	Phone: 01273 245513
<b>Website</b>	<a href="http://www.reigaec.org.uk">www.reigaec.org.uk</a>
<b>Ofgem Code</b>	REIEIC13

<b>Issuing Body</b>	Warranty Services Ltd on behalf of Guarantee Protection Insurance Limited
<b>Guarantee Name</b>	Kinnell Green Deal Guarantee
<b>Note</b>	This guarantee will only be issued for projects with combined funding from ECO and Green Deal
<b>Version</b>	V4
<b>Valid for</b>	Cavity wall insulation installations (standard) Park Home External Wall Insulation Systems Solid wall insulation installations (including non-traditional construction types)
<b>Date Assessed</b>	5 November 2013 [Updated: 16 Dec 2013]
<b>Address</b>	37 Carrick Street Ayr KA7 1NS
<b>Contact Details</b>	Phone: 01292 268020
<b>Website</b>	<a href="http://www.kinnell-holdings.co.uk/green-deal">http://www.kinnell-holdings.co.uk/green-deal</a>
<b>Ofgem Code</b>	KGDGPI12

<b>UPDATE:</b>	This guarantee is no longer available from 26 February 2015
<b>Issuing Body</b>	Independent Warranty in conjunction with Elite Insurance Company Limited
<b>Guarantee Name</b>	IWA ECO Guarantee
<b>Version</b>	Version 3
<b>Valid for</b>	<p>Solid Wall Insulation  Park Home External Wall Insulation Systems  Cavity wall insulation installations (standard)  Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> <li>i. <del>where a chartered surveyor has reported that the cavity is not suitable to insulate with standard materials or techniques due to severe or very severe exposure to wind driven rain or risk of water penetration;</del></li> <li>ii. <del>where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building;</del></li> <li>iii. <del>in a building with 3 or more storeys.</del></li> </ul>
<b>Date Assessed</b>	22 July 2013 [Updated 31 March 2014; 26 February 2015]
<b>Available Until</b>	25 February 2015 [Guarantee no longer offered after this date]
<b>Address</b>	20 Billing Road Northampton NN1 5AW
<b>Contact Details</b>	Phone: 01604 604511 E-mail: <a href="mailto:sarah@iwa.biz">sarah@iwa.biz</a>
<b>Website</b>	<a href="http://www.iwa.biz">www.iwa.biz</a>
<b>Ofgem Code</b>	IWAEIC11

<b>Issuing Body</b>	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
<b>Guarantee Name</b>	Jelf Insurance Partnership ECO Guarantee
<b>Version</b>	Version 1
<b>Valid for</b>	<p>Cavity wall insulation installations (standard)  Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> <li>i. where the cavity is less than 50mm wide;</li> <li>ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to severe or very severe exposure to wind driven rain or risk of water penetration;</li> <li>iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf;</li> <li>iv. in a building with 3 or more storeys where each storey has cavity walls and where the building is not more than 12 metres in height;</li> <li>v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.</li> </ul>
<b>Date Assessed</b>	27 June 2013
<b>Address</b>	Partnership House Priory Park East Hull HU4 7DY
<b>Contact Details</b>	Phone: 01482 388597
<b>Website</b>	<a href="http://www.insurance-partnership.com">www.insurance-partnership.com</a>
<b>Ofgem Code</b>	JIPGPI10

<b>Issuing Body</b>	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
<b>Guarantee Name</b>	BUFCA ECO BASF Walltite CV 100 Guarantee
<b>Version</b>	Version 2
<b>Valid for</b>	<p>Cavity wall insulation installations (standard)  Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> <li>i. where the cavity is less than 50mm wide;</li> <li>ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to (a) severe or very severe exposure to wind driven rain or risk of water penetration, including flood risk areas, or (b) failed wall ties;</li> <li>iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf (including where these walls have stone wall ties);</li> <li>iv. in a building with 3 or more storeys where each storey has cavity walls and where the building is not more than 12 metres in height;</li> <li>v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.</li> </ul>
<b>Date Assessed</b>	29 May 2013 [Updated 28 Nov 2013]
<b>Address</b>	Partnership House Priory Park East Hull HU4 7DY
<b>Contact Details</b>	Phone: 01482 388597
<b>Website</b>	<a href="http://www.bufcawarranty.co.uk">www.bufcawarranty.co.uk</a>
<b>Ofgem Code</b>	BBWGPI09



<b>Issuing Body</b>	Home Insulation & Energy Systems Quality Assured Contractors Scheme (HIES) in conjunction with Consumer Protection Insurance Ltd and Enterprise Insurance Plc.
<b>Guarantee Name</b>	Enterprise ECO Guarantee
<b>Version</b>	V1
<b>Valid for</b>	Cavity Wall Insulation (standard) Solid Wall Insulation
<b>Date Assessed</b>	28 May 2013
<b>Address</b>	West One 114 Wellington Street Leeds, West Yorkshire LS1 1BA
<b>Contact Details</b>	Phone: 0844 324 5242 Email: <a href="mailto:info@hiesscheme.org.uk">info@hiesscheme.org.uk</a>
<b>Website</b>	<a href="http://www.hiesscheme.org.uk">http://www.hiesscheme.org.uk</a>
<b>Ofgem Code</b>	EEGHIE08

<b>Issuing Body</b>	Consumer Protection Insurance Ltd (CPI) in conjunction with Enterprise Insurance Plc.
<b>Guarantee Name</b>	Enterprise ECO Guarantee
<b>Version</b>	V1
<b>Valid for</b>	Cavity Wall Insulation (standard) Solid Wall Insulation
<b>Date Assessed</b>	28 May 2013
<b>Address</b>	Astley House 29 Queens Road Chorley, Lancs PR7 1JU
<b>Contact Details</b>	Phone: 0845 634 3771 Email: <a href="mailto:info@cpiltd.org.uk">info@cpiltd.org.uk</a>
<b>Website</b>	<a href="http://www.cpiltd.org.uk">http://www.cpiltd.org.uk</a>
<b>Ofgem Code</b>	EEGCPI07

<b>Issuing Body</b>	The Green Deal & Eco Guarantee Company in conjunction with Enterprise Insurance Plc.
<b>Guarantee Name</b>	Enterprise ECO Guarantee
<b>Version</b>	V1
<b>Valid for</b>	Cavity Wall Insulation (standard) Park Home External Wall Insulation Systems Solid Wall Insulation (including non-traditional construction types)
<b>Date Assessed</b>	28 May 2013 [Updated: 02 Feb 2015; 02 March 2015]
<b>Address</b>	Centurion House Leyland Business Park Centurion Way Leyland, Lancashire PR25 3GR
<b>Contact Details</b>	Phone: 08453 400 523 Email: <a href="mailto:info@gdgc.co.uk">info@gdgc.co.uk</a>
<b>Ofgem Code</b>	EEGGDG06

<b>Issuing Body</b>	Jelf Insurance Partnership Services Ltd and Guarantee Protection Insurance Ltd.
<b>Guarantee Name</b>	BUFCA ECO Technitherm Guarantee
<b>Version</b>	Version 5
<b>Valid for</b>	<p>Cavity wall insulation installations (standard)  Hybrid wall insulation installations  Hard to treat cavity wall insulation installations, as follows:</p> <ul style="list-style-type: none"> <li>i. where the cavity is less than 50mm wide;</li> <li>ii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate with standard insulation materials or techniques due to (a) severe or very severe exposure to wind driven rain or risk of water penetration, including flood risk areas, (b) a missing or defective damp-proof course, or (c) failed wall ties;</li> <li>iii. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf, (including where these walls have stone wall ties);</li> <li>iv. in a building with 3 or more storeys where each storey has cavity walls;</li> <li>v. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building.</li> </ul>
<b>Date Assessed</b>	05 April 2013 [Additional categories: 03 May 2013; 29 May 2013, 17 June 2013; 19 July 2013; 28 May 2014; 25 June 2014; 16 Oct 2014]
<b>Address</b>	Partnership House Priory Park East Hull HU4 7DY
<b>Contact Details</b>	Phone: 01482 388597
<b>Website</b>	<a href="http://www.bufcawarranty.co.uk">www.bufcawarranty.co.uk</a>
<b>Ofgem Code</b>	BTGGPI05

<b>Issuing Body</b>	Cavity Insulation Guarantee Agency (CIGA)
<b>Guarantee Name</b>	CIGA HTT Guarantee
<b>Version</b>	Version 1.0
<b>Valid for</b>	Hard to treat cavity wall insulation installations, as follows: <ul style="list-style-type: none"> <li>i. where the cavity is less than 50mm wide (including partial fill);</li> <li>ii. in a building with 3 or more storeys where each storey has cavity walls;</li> <li>iii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building;</li> <li>iv. where a chartered surveyor has reported the cavity wall is not suitable to insulate with standard materials or techniques (including partial fill);</li> <li>v. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf.</li> </ul>
<b>Date Assessed</b>	27 March 2013 [Additional categories: 16 Jul 2013; 12 Nov 2013]
<b>Address</b>	CIGA House, 3 Vimy Court, Vimy Road Leighton Buzzard Bedfordshire, LU7 1FG
<b>Contact Details</b>	Phone: 01525 853300 Fax: 01525 385926 <a href="mailto:info@ciga.co.uk">info@ciga.co.uk</a>
<b>Website</b>	<a href="http://www.ciga.co.uk/">http://www.ciga.co.uk/</a>
<b>Ofgem Code</b>	CHGCIG04

<b>Issuing Body</b>	Warranty Services Ltd on behalf of Guarantee Protection Insurance Limited
<b>Guarantee Name</b>	Kinnell ECO Guarantee
<b>Version</b>	V4
<b>Valid for</b>	Cavity wall insulation installations (standard) Park Home External Wall Insulation Systems Solid wall insulation installations (including non-traditional construction types)
<b>Date Assessed</b>	21 March 2013 [Updated: 24 July 2013; 16 Dec 2013]
<b>Address</b>	37 Carrick Street Ayr KA7 1NS
<b>Contact Details</b>	Phone: 01292 268020
<b>Website</b>	<a href="http://www.kinnelleco.co.uk">http://www.kinnelleco.co.uk</a>
<b>Ofgem Code</b>	KEGGPI03

<b>Issuing Body</b>	Cavity Insulation Guarantee Agency (CIGA)
<b>Guarantee Name</b>	CIGA 25 Year Guarantee
<b>Version</b>	Version 3.0
<b>Valid for</b>	Cavity wall insulation installations (standard)
<b>Date Assessed</b>	20 March 2013
<b>Address</b>	CIGA House, 3 Vimy Court, Vimy Road Leighton Buzzard Bedfordshire, LU7 1FG
<b>Contact Details</b>	Phone: 01525 853300 Fax: 01525 385926 <a href="mailto:info@ciga.co.uk">info@ciga.co.uk</a>
<b>Website</b>	<a href="http://www.ciga.co.uk/">http://www.ciga.co.uk/</a>
<b>Ofgem Code</b>	CYGCIG02

<b>Issuing Body</b>	Solid Wall Insulation Guarantee Agency (SWIGA)
<b>Guarantee Name</b>	SWIGA Solid Wall Guarantee
<b>Version</b>	Version 1.1
<b>Valid for</b>	Solid wall insulation installations (including non-traditional construction types)
<b>Date assessed</b>	19 March 2013 [Updated 04 Dec 2013]
<b>Address</b>	3 Vimy Court, Vimy Road, Leighton Buzzard, Bedfordshire LU7 1FG
<b>Contact Details</b>	T: 01525 853300 F: 01525 385926 E-mail: <a href="mailto:info@swiga.co.uk">info@swiga.co.uk</a>
<b>Website</b>	<a href="http://www.swiga.co.uk/">http://www.swiga.co.uk/</a>
<b>Ofgem Code</b>	SSWSWI01