



Office of Gas and Electricity Markets,  
C/o Jon Dixon  
Ofgem  
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London  
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Response sent by email to: jonathan.dixon@ofgem.gov.uk

9<sup>th</sup> January, 2015

**Project Nexus: statutory consultation on licence modifications and further consultation on UNC modifications to introduce IGT Single Service Provision**

Dear Jonathan,

RWE npower welcomes the opportunity to provide a response to the above consultation on IGT Single Service Provision

RWE npower are in support of Single Service Provision as it will ensure consistency between IGT's and GT's regarding the management of data across the network. npower understands that there are a further set of licence conditions to be placed on IGT's and support the introduction of a new IT platform that is being proposed.

Single Service Provision will implement a more efficient structure. This will be beneficial to the end Consumer, by accommodating all processes for the customer journey within one common set of guidelines. It will also allow for a cost reflective approach that will be more transparent than the current method. Shippers currently incur significant costs managing MPRN's for IGT sites and the introduction of Single Service Provision will remove a large proportion of these.

The industry roll out of SMART meters, moves towards using the DCC for a centralised registration. A single service provider will provide consistency and support quicker switching as a step towards achieving 'Smarter Markets'.

Following the roll out of UK Link Replacement, the addition step of introducing a Performance Assurance Framework will monitor the critical activities of Suppliers and Shippers. This will provide a greater level of confidence and transparency within the gas billing and settlement arrangements. .

I hope that the information provided is helpful. Should you have any further questions, please do not hesitate to contact me.

Kindest Regards

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