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Andrew Wallace
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23 July 2014

Dear Andrew,

RE: Moving to reliable next-day switching

The Supply Point Administration Agreement Executive Committee (SPAA EC) welcomes the opportunity to respond to this consultation.

The SPAA EC recognizes the importance of establishing an easy, reliable and quick switching process, in particular to support customer experience within the context of the smart metering roll-out.

The SPAA EC fully welcomes the work being carried out in this area, and would therefore like to offer its support to any activity required to deliver and implement this project.

If you have any questions in regards to this letter, please contact the SPAA Secretariat by e-mail to spaa@electralink.co.uk or 020 7432 3005.

For and on behalf of the SPAA Executive Committee
Yours sincerely,

SPAA Secretariat