

Annex 3:

Response Template

Thank you for taking the time to respond to our questions.

We hope all the questions are clear, but if you have any difficulties please email rupika.madhura@ofgem.gov.uk.

Once you have completed the questionnaire please send it back to us to the email address above. You need to return the completed response template to us by **31 October 2014**.

Part 1 - About you

Question	Your response
<i>What is your name?</i>	
<i>What is your position?</i>	
<i>What are your contact details?</i>	

Part 2 - About your business

Question	Your response
<i>What is your company's name?</i>	Shelter Scotland
<i>What is the nature of your company's business? Please state if this involves Fuel Poor Network Extensions Scheme, or Fuel Poverty related work.</i>	Mitigating the impact of homelessness and poor housing, through providing housing advice and support and money and debt advice.
<i>What areas of the country does your business operate in?</i>	Scotland (Nationally)

Part 3 – FPNES review questions

Q1 Do you think the Scheme effectively interacts with the UK heating Strategic Framework and Scotland's Heat Generation Policy Statement? How might it be improved to better align with wider activity? Please evidence your answer.

[Please provide response here]

Q2 Should the Scheme be targeted at certain types of customers/certain locations to maximise long term benefits (eg over a period of 15-45 years)? If so who/which locations should be targeted and how might this best be achieved?

Our experience is that people living in rural communities are those most likely to fall into fuel poverty, so we would like to see an emphasis placed on connecting locations with a high proportion of rural areas such as Perthshire, Angus, Aberdeenshire and Highland.

Q3 How effectively is the Scheme interacting with these strategies and other forms of assistance? Please explain where the Scheme works well and where there are any issues.

[Please provide response here]

Q4 Are there any changes we could make to the Scheme that would better align it to these strategies and forms of assistance?

[Please provide response here]

Q5 Does the Scheme provide an opportunity to address these issues? What changes could be made to the Scheme to help address these issues?

It does appear that the Scheme does provide an opportunity to address these issues, especially through the HEEPS programme in Scotland.

Q6 Are there any other changes you would like to see made to the Scheme? If yes, what benefits do you think these changes will deliver?

[Please provide response here]

Q7 Do you agree with the updates to the eligibility criteria suggested in Annex 1? If not, please explain your rationale and any other changes you would like to see?

The eligibility criteria suggested seems reasonable. The other criteria we would suggest is for people who have newly taken up a social tenancy as they are likely to have difficulties with access to gas supplies.

Q8 Do you agree with this change to the average domestic gas consumption value?

The average domestic gas consumption is likely to be decreasing as a result of the increasing prices of energy, therefore we would not support the reduction of value of vouchers and would want it to remain at the original calculated value of 19,000kWh per year. This would enable those suffering from fuel poverty to have greater access to heating they need without anxiety.