

## The Change of Supplier Expert Group

**Meeting:** The Change of Supplier Expert Group (COSEG)

**Date/Time:** 26 February 2014, 10.30 – 15.30

**Location:** Boardroom, 9 Millbank, London, SW1P 3GE

**Chair:** Nigel Nash, Smarter Markets, Ofgem

| Time  | Item<br>No. | Subject  | Owner | Action          |
|-------|-------------|--|-------|-----------------|
| 10.30 | 1           | Welcome, introductions and update on the COS project                 | Chair | For information |
| 10:45 | 2           | Review of legal framework for cooling off arrangements               | Ofgem | For discussion  |
| 12:30 |             | Lunch  |       |                 |
| 13.00 | 3           | Returning a customer to their previous supplier – scoping the issues | Ofgem | For discussion  |
| 15.00 | 4           | Next steps   | Ofgem | For discussion  |
| 15:30 | 5           | Wrap up and AOB  | Chair | For information |