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Rob Church Associate Partner Smarter Markets and Smarter Metering Ofgem 9 Millbank London SW1P 3GE National Grid House Warwick Technology Park Gallows Hill, Warwick CV34 6DA

National Gas Emergency Service - 0800 111 999* (24hrs) *calls will be recorded and may be monitored

Paul Rogers Regulatory Frameworks Manager

paul.s.rogers@nationalgrid.com Direct tel +44 (0)1926 655584 Direct fax +44 (0)1926 656520

www.nationalgrid.com

18th June 2014

Dear Rob,

Re: Consultation on Monitoring suppliers' smart meter roll-out activities

National Grid Gas plc welcomes the opportunity to respond to this consultation. This response is made on behalf of National Grid Gas Distribution (NGGD).

As per our response to your previous consultation 'Supplier reporting to Ofgem during the smart meter roll-out' in October 2013, NGGD would like to reiterate that we would like a mandate on suppliers to produce rollout plans as soon as possible in order for us to schedule resources, workloads and finance requirements as efficiently and economically as possible. This will also enable suppliers and networks to co-ordinate activity to minimise inconvenience to customers thus enhancing consumer perception and support of the roll-out programme.

The data will also help us to comply with our licence condition, Special Condition 1F, Revenue adjustments for performance in respect of gas Shrinkage and environmental emissions, which obliges us to report to the Authority on the collection and use of Smart Metering data for the purposes of assessing whether such data could be used as an alternative to The Shrinkage and Leakage Model.

We would like to see comprehensive plans created for both gas and electricity, by milestones and geographic region including postcode, rather than one generic plan covering both gas and electricity. Plans should be submitted by all suppliers, both large and small, be flexible and take account of tolerance levels for delivery and include narrative sections to explain progress.

Should you wish to discuss any matter within this letter, please contact Simon Tomlinson on 07989 669570, or at simon.tomlinson@nationalgrid.com.

Yours sincerely,

Paul Rogers Regulatory Frameworks Manager National Grid, UK Distribution 07775 821840