



Making a positive difference
for energy consumers

How to make the most of government energy programmes

Want to get paid for producing electricity or making your home more energy efficient?

Some government schemes can reward you in certain situations.

This leaflet will show you where to go for information and who to talk to about applying.

Feed-in Tariff

Who runs it?

- We administer parts of the scheme, but specific electricity suppliers handle applications and payments.

What is it?

- A regular payment from an electricity supplier if you generate your own electricity from a renewable source.
- Homes, businesses and community groups can all apply.
- The amount depends mainly on what technology you use and how much electricity you can generate.

How do I get it?

- Apply to an electricity supplier – see our website for a list of participating companies.
- This can be your regular electricity supplier, but it doesn't have to be.
- Before applying, you need either approval through the Microgeneration Certification Scheme or accreditation under ROO-FIT. Which you need depends on the technology you use and the amount of electricity you generate.

The Energy Saving Trust can advise you on applying. Go to www.energysavingtrust.org.uk/Generating-energy/Getting-money-back/Feed-In-Tariffs-scheme-FITs or call **0300 123 1234**.

Or read our factsheet for more information: www.ofgem.gov.uk/publications-and-updates/feed-tariff-factsheet-about-scheme-and-how-apply

Renewable Heat Incentive

This scheme has two parts: non-domestic and domestic. Each has its own website and application process, together with different tariffs, joining criteria and rules.

Who runs it?

- We run both parts of this scheme, based on policy and regulations written by the Department of Energy and Climate Change.

What is it?

- A payment for producing heat from a renewable source and using it to warm your home or business.
- You're paid a tariff rate for each unit of energy you generate.
- Domestic payments are spread over 7 years.
- Non-domestic payments are spread over 20 years.

How do I get it?

- First, read the material on our website.
- You can then apply to us using the details found online.

For the domestic scheme, go to [**www.ofgem.gov.uk/domestic-rhi**](http://www.ofgem.gov.uk/domestic-rhi)

For the non-domestic scheme, visit [**www.ofgem.gov.uk/environmental-programmes/non-domestic-renewable-heat-incentive-rhi**](http://www.ofgem.gov.uk/environmental-programmes/non-domestic-renewable-heat-incentive-rhi) or call **0845 200 2122**.

Green Deal

Who runs it?

- We don't administer this government scheme – it's run by the Green Deal Oversight and Registration Body.

What is it?

- A way to finance work that will make your home or business more energy efficient.
- Some upgrades, such as better insulation, will reduce your energy bills. The Green Deal may let you pay for their installation using the savings from those bills.

How do I get it?

- Start by getting a Green Deal Assessment. You may have to pay for this. Go to gdorb.decc.gov.uk/consumersearch to find an assessor.
- If the assessment recommends improvements, you can arrange for financing and installation.

Go to www.energysavingtrust.org.uk/Take-action/Find-a-grant/Green-Deal-and-ECO

or call **0300 123 1234** for more information.

Energy Companies Obligation

Who runs it?

- We administer this scheme.

What is it?

- An obligation for energy companies to install energy-efficiency measures in homes.
- Measures include loft and wall insulation, and more efficient boilers.
- Companies can choose which homes they treat and how much to fund.
- The carbon and cost savings of these measures count towards the companies' obligations.

How do I get it?

- Speak to an energy company (it doesn't have to be your own).
- Speak to an installer.
- Speak to the Energy Saving Advice Service.

For more information, including contact details for energy companies and the Energy Saving Advice Service, visit www.ofgem.gov.uk/environmental-programmes/energy-companies-obligation-eco/information-domestic-consumers



Warm Home Discount

Who runs it?

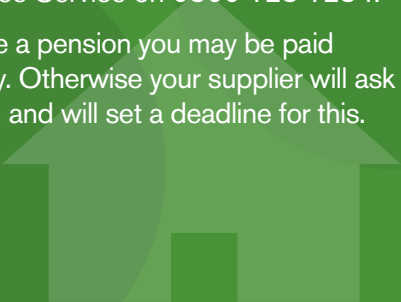
- We monitor energy companies under this scheme.

What is it?

- A one-off £140 bill reduction.
- You may be eligible if you receive the Guarantee Credit element of Pension Credit.
- Some suppliers also offer the discount to other groups, such as people with disabilities or young children. The details vary, so check with your electricity supplier for specifics.
- Not all suppliers offer the rebate, though the larger companies have to.

How do I get it?

- To find out if you qualify, call the Energy Saving Advice Service on 0300 123 1234.
- If you receive a pension you may be paid automatically. Otherwise your supplier will ask you to apply, and will set a deadline for this.



For more information, go to www.gov.uk/the-warm-home-discount-scheme/overview or call the Energy Saving Advice Service helpline on **0300 123 1234**