

Ofgem/Ofgem E Serve 9 Millbank London SW1P 3GE

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DR\_EMR@ofgem.gov.uk

## Electricity Market Reform dispute resolution guidance – RWE Response

Dear Sir,

RWE welcomes the opportunity to respond to the Ofgem consultation on Electricity Market Reform dispute resolution guidance (the Ofgem Guidance Document). We are responding on behalf of RWE companies operating in the UK.

The Ofgem guidance document provides an important clarification of the roles of the interested parties in resolving disputes in the arrangements for the Capacity market and in the Contracts For Difference as set out in the Regulations and Rules published by the Department of Climate Change (DECC). We note that the circumstances that may give rise to a dispute are relatively limited and in any event relate to the decisions of administrative parties<sup>1</sup>.

With regard to the process itself we believe that the following elements should be including in the process:

- Full disclosure of the reasons for a decisions by administrative parties including any evidence utilised in reaching a decision in a timely manner;
- Full access to the information held on the central systems by the administrative parties and the party in dispute;
- Contingency arrangements in the event that central systems are temporarily unavailable (e.g. IT systems outages); and
- Public information on disputes and progress in resolving disputes.

If you have any comments or wish to discuss the contents of this letter then please do not hesitate to contact me.

Yours sincerely

By email

Bill Reed Market Development Manager

## RWE Supply & Trading GmbH

Swindon Branch

Windmill Hill Business Park Whitehill Way Swinon SN5 6PB United Kingdom

T +44(0)1793/87 77 77 F +44(0)1793/89 25 25 I www.rwe.com

Registered No. BR 7373

VAT Registration No. GB 524 921354

Supervisory Board: Peter Terium (Chairman)

Board of Directors: Stefan Judisch (CEO) Dr Markus Krebber Alan Robinson

Head Office: Essen, Germany Registered at: Local District Court, Essen Registered No.

HR B 14327

Bank details: Deutsche Bank Essen Bank Code 360 700 50 Account No. 105 127 500

<sup>&</sup>lt;sup>1</sup> In the Capacity Market these relate to a Prequalification decision, Rectification of the Capacity Market Register, Amendments to a capacity agreement notice ad issue of a termination notice or notice of intention to terminate a capacity agreement (Ofgem consultation document, page 9). In the Contracts for Difference arrangements these relate to whether an applicant qualifies for a contract