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Sent: 13 June 2014 11:32

To: James Veaney

Cc: Connections

Subject: Consultation on the Incentives on Connections Engagement (trial) Part One Submissions - TUSC View on SHEPD/SEPD Submission

TUSC Ltd is an independent multi-utility connections consultant. We are usually positioned as the DNO's customer with regards to DG connections. Presently we have as many as 20 major DG connections in various stages of completion across several DNOs licence areas. We attend the SEPD DG Stakeholder events and their area is one within which we work.

Our overall view on the SHEPD/SEPD engagement with DG customers is that it has improved dramatically over the past year or so and their plans and commitments for 2014/2015 clearly indicate a determination to maintain this impetus. Specifically:

Q. Does the licensee have a comprehensive and robust strategy for engaging with DG connection stakeholders? ***TUSC – yes, all aspects are covered and stakeholders have complete freedom to engage, including being allowed to question and challenge policy and procedures.***

Q. Does the licensee have a comprehensive work plan of activities (with associated delivery dates) to meet the requirements of their DG connection stakeholders? ***TUSC – our experience is that the licensee provides whatever is necessary in this regard when requested by the customer.***

Q. Does the licensee have relevant outputs that it will deliver during the regulatory year? ***TUSC – yes.***

Q. Has the licensee's proposed strategy, activities and outputs been informed and endorsed by a broad and inclusive range of DG connection stakeholders? ***TUSC – in our view very much so. We believe that thus far this DNO has done everything reasonably possible to listen, act on and therefore have the backing of its DG stakeholders.***