

Rob Church
Smarter Markets
Ofgem
9 Millbank
London
SW1P 3GE

15 January 2014

Dear Rob,

Smart and advanced electricity meters: Two-year meter inspection obligation and consumer access to data.

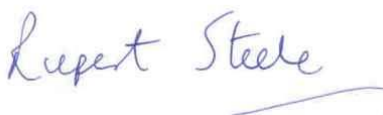
Thank you for the opportunity to respond to the above consultation.

We agree with Ofgem's initial view that existing commercial incentives should be sufficient to ensure that customers continue to get timely access to their data on request, if they move from a PC5-8 to a half-hourly settlement regime. The market for half-hourly settled customers is so competitive that service offerings will almost certainly include such data access but, in any case, a great many of these customers appoint their own Data Collectors, agreeing the data provision schedule directly with these agents. This allows customers to shop around for the best energy prices, while maintaining continuity of their preferred service offerings.

We also agree with Ofgem that it is not necessary to amend licence conditions in respect of the two-year meter inspection obligation.

Should you wish to discuss any aspect of this response please do not hesitate to contact me or David Ross Scott (davidross.scott@scottishpower.com).

Yours sincerely,



Rupert Steele
Director of Regulation