

Rob Church  
Associate Partner,  
Smarter Markets and Smarter Metering  
OFGEM  
9 Millbank  
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SW1P 3GE

15 January 2014

Dear Rob,

**Smart and advanced electricity meters: Two-year meter inspection obligation and consumer access to data**

In response to Part B of your letter of 4 December, we agree with Ofgem's initial view that, a move from Profile Classes 5-8 to half-hourly settlement should not adversely affect a consumer's ability to get timely access to their data.

While there would be no obligation on us as a supplier to provide such data to the customer, there would be an obligation on any appointed third party agent to provide the data to the supplier. Therefore, we would be able to meet a customer request for such data at little extra cost and with a commercial incentive to support the customer's needs.

We can see no technical reason at this stage that would prevent us from providing such data to the customer.

Yours sincerely

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A handwritten signature in blue ink, appearing to read "Paul Delamare".

**Paul Delamare**  
**Head of Downstream Policy and Regulation**