

January 31, 2014

Dear Sir,

Enforcing Three Week Switching

Please find Co-Operative Energy's response to the above consultation below.

Question 1: Do you agree with our proposed changes to Standard Licence Condition 14A?

We are of the view that long switching periods deter customers from changing supplier and therefore affect competition in the supplier market. In light of this, it would seem appropriate to place an obligation on suppliers in order to ensure that they comply with the three week switching timetable laid down as part of the European Third Package.

Question 2: Do you agree with our proposed implementation timetable?

Given that this is purely a formalisation of rules that have already been in place for some time, we feel that implementation in Summer 2014 is reasonable.

Please do not hesitate to contact me should you have any questions or require any further information.

Yours faithfully,

Chris Hill

Head of Policy

