

Domestic Renewable Heat Incentive (RHI)

www.ofgem.gov.uk/domestic-rhi

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Factsheet



Factsheet: A Metering and Monitoring Service Package (MMSP) for Domestic RHI

For those particularly interested in checking how their heating system is performing

This factsheet is only a snapshot. For the full picture read our [Essential Guide to MMSP](#)

What is it?

This factsheet is about an optional type of metering that you can register for that works similarly to a service contract. It's called a Metering and Monitoring Service Package (MMSP) and volunteers get paid £200-£230 extra per year towards its costs (see more below). It's a useful way of checking how well your system is performing.

This is something different to installing meters to receive payments, which some people joining the Domestic Renewable Heat Incentive (RHI) must do. If you want to find out if your heating system needs to be metered for payment, see our factsheet, [Do I need metering?](#)

Who's it for?

The package is for those joining, or those who have joined, the Domestic RHI scheme with heat pumps or biomass boilers that are designed and installed to burn wood pellets only. You can sign up for it whether or not your heating system needs to be metered for payments. It doesn't affect your membership of the scheme, or the criteria we use for making payments.

Who will get the most out of it?

It's likely to be most benefit to people interested in analysing their heating data and seeing how their system is performing. You'll be able to log on to a website and view the data captured to see how efficient your heat pump or biomass boiler is. We anticipate you'll be able to download reports and set up alerts. Your installer will also be able to see the data so can help identify problems, or let you know if your system is underperforming.

Landlords of multiple or remote properties may also find it useful for monitoring energy use. It may also help them detect if equipment is broken and so send an engineer round.

Keep in mind of that the package only lets you monitor the heating system remotely, not control it.



How much extra would I get?

If you have a heat pump you get an extra £230 per year and if you have a pellet biomass boiler, you get an extra £200 per year. It's paid only until your scheme payments stop, so for a maximum of seven years if you register for the package at the same time you make a Domestic RHI application. The amounts are designed to reimburse you for the cost of the package over the seven year payment lifetime of the scheme.

The packages are available on a first come first served basis. There is budget for approximately 10,000 registrations per year. You can get one installed when you apply or anytime afterwards during the seven year period.

You can check our website to see if there's still budget available.



What happens if I want to get one?

We recommend speaking to your installer to see if they can install an eligible package. You apply on our website to register the MMSP, but to be successful, there must be a valid signed and ongoing 'agreement' in place between you and your installer. It has to include confirmation that proves the MMSP meets the high specification technical and accuracy requirements. It must also state that they'll provide a continuing advice service throughout the whole period of your participation in the Domestic RHI scheme.

We assess the agreement when you apply and if meets the requirement, pay you the extra amount along with your quarterly tariff payments.

To have an MMSP installed, your MCS installer will fit a set of meters and sensors to your heating system and connect an electronic device that records the data over time (a data logger). You can log on to a dedicated website (a data viewing platform) to see the analysis and figures.

Before installing a package, you should be aware that your MCS installer will also be able to see your data online.

Guide material

Domestic RHI factsheets

- [An introduction to the Domestic Renewable Heat Incentive](#)
- [The Renewable Heat Incentive – Domestic or Non-Domestic?](#)
- [Do I need metering?](#)
- [A metering and monitoring service package](#)

Domestic RHI essential guides

- [Essential guide for applicants](#)
- [Essential guide for installers](#)
- [Essential guide to metering](#)
- [Essential guide to optional monitoring - Metering and Monitoring Service Package](#)

Domestic RHI reference document

- [Domestic RHI reference document](#)

Find out more

Next steps

- See our [Essential guide to optional monitoring - Metering and Monitoring Service Package](#)
- See our website: [Domestic RHI](#)

For help

For all general queries about the Domestic RHI contact:

The Energy Saving Advice Service,
if you live in **England or Wales:**

- Call **0300 123 1234**.
Calls are charged at the standard national rate.
- Email energy-advice@est.org.uk

Home Energy Scotland, if you live in **Scotland:**

- Call **0808 808 2282**. Calls are free from landlines and most mobile networks.
- [Online email form](#)