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Anna Rossington,  
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Dear Anna

**Fast Track Draft Determination for Western Power Distribution**

I am writing in support of WPD's Business Plan as a suitable basis of its RIIO-ED1 price control settlement as published by Ofgem on 22 November 2013.

Severn Trent Water has had the opportunity to contribute to the development of WPD's business plan and considers that it reflects the views of WPD's stakeholders. We are supportive of the customer, operational and social obligation targets that WPD have outlined in their plan.

In particular we would like to endorse the excellent engagement opportunity provided by WPD's quarterly Customer Panel meetings.

Overall, we believe the ongoing engagement with WPD to be positive, helping to build and support the working relationship between two major utilities.

Yours sincerely

Jane Facci  
Lead Category Specialist – Energy, Fuels & Oils  
Severn Trent Water