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Anna Rossington,
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Ofgem
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Our ref

Your ref

Date

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6 January 2014

Dear Anna

Fast Track Draft Determination for Western Power Distribution

I am writing in support of WPD's Business Plan as a suitable basis of its RIIO-ED1 price control settlement as published by Ofgem on 22 November 2013.

Coventry CAB had the opportunity to contribute to the development of WPD's business plan and is considers that it reflects the views of WPD's stakeholders.

Representatives from the bureau attended workshops in February 2013 and this led to the bureau also joining the Customer Panel to comment on WPD's engagement. We feel that WPD have carried out a thorough stakeholder engagement programme and that the events that they have run have given people an opportunity to comment on a wide range of plans, particularly with regard to their social obligation commitments.

As a result we feel that the social obligation commitments that they have made and fuel poverty plans are valuable and comprehensive. More latterly we have been working with WPD to pilot a scheme providing additional advice to customers on fuel-related matters, particularly regarding fuel poverty and fuel debt. We have been impressed by WPD's approach to partnership working and innovation and therefore have every confidence in their ability to deliver the commitments that they have outlined.

I would be very happy to offer any further support should you need it.

Yours sincerely

Charley Gibbons
Chief Executive
Coventry CAB