

Appendix 1 - Consultation Response and Questions

- 1.1. Ofgem would like to hear the views of interested parties in relation to any of the issues set out in this document.
- 1.2. We would especially welcome responses to the specific questions which we have set out at the beginning of each chapter heading and which are replicated below.
- 1.3. Responses should be received by 7 November 2013 and should be sent to:

James Veaney Smarter Grids and Governance Distribution Policy 020 7901 1861 james.veaney@ofgem.gov.uk

- 1.4. Unless marked confidential, all responses will be published by placing them in Ofgem's library and on its website www.ofgem.gov.uk. Respondents may request that their response is kept confidential. Ofgem shall respect this request, subject to any obligations to disclose information, for example, under the Freedom of Information Act 2000 or the Environmental Information Regulations 2004.
- 1.5. Respondents who wish to have their responses remain confidential should clearly mark the document/s to that effect and include the reasons for confidentiality. It would be helpful if responses could be submitted both electronically and in writing. Respondents are asked to put any confidential material in the appendices to their responses.
- 1.6. Next steps: Having considered the responses to this consultation, we intend to publish our decision in relation to SPEN's Competition Notice in December 2013.

Each of the questions asked by this consultation is set out in the template below. Note that an editable version of this response template is available on our website as an associated document to this consultation. If you do not wish to use our response template, please ensure that you indicate the RMS and DSA to which your experiences relate.

When considering your responses to these questions, please consider your experiences, the actions that SPEN has undertaken and the actions that you consider it could reasonably undertake.

Please check the RMS and DSAs that are relevant to you in the table below.

RMS	SP Distribution Ltd (SPD)	SP Manweb plc (SPM)		
1. Metered low voltage work (LV)	Ò			
2. Metered high voltage work (HV)				
3. Metered HV and Extra High Voltage (EHV) work				
4. Metered EHV and above work				
5 Distributed Generation (DG) Low Voltage (LV) work				
6Distributed Generation (DG) HV and EHV voltage work				
7. Unmetered local authority (LA) work				
8. Unmetered PFI work				
9. Unmetered Other				

When answering the questions below, please check the RMS(s) and DSA(s) that are relevant to your response,

Chapter Two

Question	RMS(s)		DSA(s)	Response
One: Are customers aware that competitive alternatives	Metered LV		SPD 🗆	/ REGISTALY USE
exist?	Metered HV	\square	SPM 🖸	IDAD AS NEW AS
	Metered HV/EHV	Ū∕		1
	Metered EHV & above			AND FOL PROCUEEMENT

Ofgem/Ofgem E-Serve 9 Millbank, London SW1P 3GE www.ofgem.gov.uk

$\hbox{Competition In connections} - \hbox{Consultation on SPEN's Competition Notice} \\$

Question	RMS(s)	1	DSA(s)	10%	Response
	DG LV				
	DG HV/EHV				
	Unmetered (LA)				
	Unmetered PFI				
	Unmetered (Other)				
Two: Do customers have	Metered LV	V	SPD		OUL CUIENTS ME
effective choice (ie are customers easily able to seek alternative quotations)?	Metered HV		SPM	Y	ANARS TANT
dicerrative quotationsy.	Metered HV/EHV	V			Competion in consectus
	Metered EHV &				comparian in and
	above DG LV				EXMIT POTHEL
	DG HV/EHV				COMPANIES ARE USED
	Unmetered (LA)				As wen As son
	Unmetered PFI			33	
	Unmetered (Other)				
Three: Does SPEN take	Metered LV	4	SPD		SVEN HAJE WILLIAMS
appropriate measures to ensure that customers are aware of the competitive	Metered HV	Ů	SPM	D/	
alternatives available to	Metered HV/EHV	W	/		QUOTES CALLE OBTINISH "
	Metered EHV &	Q'			COLOR OBLINAS

Competition in connections – Consultation on SPEN's Competition Notice

Question	La State Duggas	(T 5)	FEMALE VOLUME	2 V	Response
Question	above DG LV		DOMES	250	Response
	DG HV/EHV			Ì	
	Unmetered (LA)				
	Unmetered PFI				
	Unmetered (Other)				
Four: Are quotations	Metered LV	U	SPD		11.55 1154 1 5 511
provided by SPEN clear and transparent? Do they enable customers to make informed	Metered HV	ď	SPM [MES - VERM CLEAR,
decisions whether to accept or reject a quote?	Metered HV/EHV				
or reject a quoter	Metered EHV &				
	above DG LV				
	DG HV/EHV				
	Unmetered (LA)				
	Unmetered PFI				
	Unmetered (Other)		/		
Five: Have customers	Metered LV	¥	SPD [MES.
benefitted from competition? Have they seen Improvements in SPEN's price	Metered HV	U	SPM [¥	
or service quality or have they been able to source a	Metered HV/EHV	ď			



Competition In connections - Consultation on SPEN's Competition Notice

Ouestlon	RMS(s)	1.5	DSA(s)	Response
superior service or better	Metered EHV &			
price from SPEN's	above	_		
competitors?	DG LV	Ц		
	DG HV/EHV		2	
	Unmetered (LA)			
	Unmetered PFI			
	Unmetered (Other)			
Chapter Three				
Question	RMS(S)	(X 10)	DSA(S)	Response
One: Does the level of	Metered LV		SPD	
competitive activity in the RMSs show that there is the potential for further	Metered HV		SPM 🗆	
competition to develop?	Metered HV/EHV			1
	Metered EHV & above			\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
	DG LV			2 12
	DG HV/EHV			
	Unmetered (LA)			
	Unmetered PFI			
	Unmetered (Other)			
Two: Consider the	Metered LV		SPD 🗌	



Competition in connections – Consultation on SPEN's Competition Notice

Question	RMS(S)	114	DSA(S)	Participants of the	Response	36.67 (2.127) (84.00-)
organisational structure of SPEN's business and its	Metered HV		SPM 🗆			
procedures and processes – (a) how do they compare to	Metered HV/EHV					
those you encounter elsewhere in the gas and	Metered EHV & above					
electricity markets or other industries? Do they	DG LV					
reflect best practice? (b)do they enable	DG HV/EHV Unmetered (LA)					
competitors to compete with the timescales for	Unmetered PFI					
connection (from quote to energisation) offered	Unmetered					
by SPEN? Or do they offer SPEN any Inherent advantage over its	(Other)					
competitors or prevent existing competitors						
from competing with them effectively?						
(c) do they assist, obstruct or delay connections providers entering the RMSs?						

Competition In connections - Consultation on SPEN's Competition Notice

Question	RMS(S)	a i	DS	A(S)	\$40 de 1 6 5 10.	d ()	Response	
Three: Are the non-	Metered LV		SPD		_			
contestable charges levied				/	UE	7	-	
by SPEN for statutory connections in the RMSs	Metered HV		SPM	3		_	73.	
consistent with those levied	Metered HV/EHV	ď						
for competitive quotations?	•							
Are they easily comparable	Metered EHV &	V						
with competitive quotations?	above DG LV	П						
	DG HV/EHV							
	Unmetered (LA)	П						
	Official (DA)	ш						
	Unmetered PFI							
	Unmetered	П						
	(Other)	ш	İ					
Four: What factors are key	Metered LV		SPD					
influences on development								
of competition in the RMSs? In particular, if you are an	Metered HV		SPM					
existing/potential competitor	Metered HV/EHV							
		_				. 1		
(a) what is the potential for	Metered EHV & above					11	٨	
you to enter new RMSs, or grow your share of an	DG LV	П				NI	A - 4	
RMS you already operate	2027	_						
In?	DG HV/EHV			l				
(b) are there are any types	Unmetered (LA)	П						
of connection in any of	Official (LA)	ш						
the RMSs, or geographic	Unmetered PFI							
locations in SPEN's DSAs,	Hamakanad	П						
that by their nature, are	Unmetered							

	1
ā.	
a a	

Competition in connections - Consultation on SPEN's Competition Notice

Questión	RMS(S)		DSA(s)	Response
not attractive to	(Other)				
competition? Please					
explain your response.	1				
			1		
-					
Chapter Four					
Question	RMS(S)	20,00	DSA(S)	Property.	Response
One: Do you agree with the	Metered LV	4	SPD		, nesponse sa
methods used by SPEN to					1
analyse the level of	Metered HV	9	SPM	9	163
competition in each of the RMSs covered by its	Metered HV/EHV	FW			
application? In particular,	Metered HV/CHV	ורי			
do you consider that SPEN	Metered EHV &				
gives a clear indication of	above				
the current level of	DG LV				
competitive activity?	DG HV/EHV				
	DG IIV/LIIV			- 1	
	Unmetered (LA)			- 1	
	H Lore				
	Unmetered PFI			İ	
	Unmetered	П		1	
	(Other)	-			
Two: Do you consider that	Metered LV	D	SPD		.16
competitive activity is at a				_/	UES,
level that in itself indicates that effective competition	Metered HV		SPM	□	o d
exists?	Metered HV/EHV				

~	•	in	
		80	
		10.0	
		ю.	
		981	
		В.	
		ш.	

Competition In connections - Consultation on SPEN's Competition Notice

	Metered EHV & above				333	
	DG LV					
	DG HV/EHV					
	Unmetered (LA)					
	Unmetered PFI					
	Unmetered (Other)					
Chapter Six						
Question	RMS(S)	. 1975	fam.	DSA(S)	 Response	4200
One: Do you consider customers have an effective	Metered LV	U	SPD	0/	· YES	
choice of connections provider? In particular, do	Metered HV		SPM		, 405	
you feel that levels of	Metered HV/EHV	4				

Question "	RMS(S)	100	A (SVC) - STOCK	DSA(S)	Response
One: Do you consider customers have an effective	Metered LV	<u> </u>	SPD		· YES
choice of connections provider? In particular, do	Metered HV		SPM	Ø	· YES.
you feel that levels of choice, value and service	Metered HV/EHV	(4)			
will be protected and will	Metered EHV &				
Improve If the restriction on SPEN's ability to earn a margin is removed?	above DG LV				
margar is removed:	DG HV/EHV				
	Unmetered (LA)				
	Unmetered PFI				
	Unmetered (Other)				
Two: Do you consider that there is scope for	Metered LV		SPD		
(0.70.0 10 000 po 101					

58



Competition in connections - Consultation on SPEN's Competition Notice

Question	RMS(S)	ten Kriss	D9A(S)	Response
competitors to grow their market share (for example, if SPEN put up its prices or if its quality dropped), or are there factors constraining this?	Metered HV	SPM	<u> </u>	20-
	Metered HV/EHV			COMPETITIONS CANCIAN THEIR MARLE PARME.
	Metered EHV & above DG LV			CAS Calor
				TUEN MARKET
	DG HV/EHV			SAARS.
	Unmetered (LA)			
	Unmetered PFI			
	Unmetered (Other)			
Three: Do you consider that	Metered LV	SPD		V.Ce
there is scope/appetite for new participants to enter the market? Do you consider that new entrants would be able to provide similar or better services than existing participants or are there factors constraining this?	Metered HV	SPM	CY CY	105
	Metered HV/EHV	D		-UNKNOWN SUCH
	Metered EHV & above	Ŏ		TIME THAT
	DG LV			
	DG HV/EHV			mis
	Unmetered (LA)			HAPPERS.
	Unmetered PFI			
	Unmetered (Other)			
Four: Given your overall	Metered LV	☑ SPD		

Competition in connections – Consultation on SPEN's Competition Notice

Question	RMS(S)	S. Salah		DSA(S)	Response
view of SPEN, do you			_		
consider that we can have	Metered HV	7	SPM		463
confidence in them to	14-1	rte			10-1
operate appropriately in the event that price regulation	Metered HV/EHV	Ľ			
is lifted?	Metered EHV &	ď			
	above	ט			
	DG LV				
	DG HV/EHV				
	Unmetered (LA)				
	Officered (27)	-			
	Unmetered PFI				
	Unmetered				
Five: Do you consider that	(Other) Metered LV	Û	SPD		
there are factors not	rietered LV	1	SPU		
addressed in this	Metered HV	12	SPM	It	No
consultation that should be				_	
taken into consideration in	Metered HV/EHV	4			
determining whether price regulation should be lifted?	Metered EHV &				
regulation should be inted?	above	Ч			
	DG LV			1	
	DG HV/EHV				
	Hamananad (IA)				
	Unmetered (LA)				
	Unmetered PFI				
		_			
1	Unmetered				
	(Other)				