LCN Fund Full Submission

Supplementary Answer Form

Tick if this answer is Confidential: ☐

Tick if this answer has been provided verbally: ☒

Project code:	SSET206	Question Number	17
Question date	03 October 2013	Answer date	11 October 2013
Submission section question relates to	Expert panel bilateral		
Topic	Methodology		
Question	Have you consulted with European and other lighting specialist organisations in order to understand consumer lighting habits and trends in lighting usage?		
Notes on question			
Answer	Yes, we have taken advice from other organisations including the following companies: SENGLED PHILIPS LUMILEDS CREE INTEMATIX SHARP NXP The development of LED technology has seen significant improvements in the last 18 months. Learning has been taken from previous CERT/CESP programs and as a result we have built in costs for provision and installation of LEDs to avoid lack of use by our customers. As a result we are confident that we have put together a meaningful and workable process for installing the LED packages for our customers. Advice was also sought re what studies and research is and has been carried out in Europe and the UK regarding LEDs and the above companies have shared insight into customer lighting behaviour. The feedback from these organisations has confirmed our initial investigation that most previous research into LED lighting, and customer behaviour in relation to LEDs, has focussed on commercial and industrial settings. There is a lack of research and information available for domestic lighting behaviour using LEDs. We anticipate that the SAVE project will provide valuable learning in the domestic arena and seek to answer some of the questions around customer		

	behaviour and use of LEDs.
Attachments	
Verbal Clarifications (Consultants)	