LCN Fund Full Submission

Supplementary Answer Form

Tick if this answer is Confidential: ☐

Tick if this answer has been provided verbally: ☐

Project code:	SPT2005	Question Number	33
Question date	3rd Oct 2013	Answer date	11th Oct 2013
Submission section question relates to	Expert Panel Bilateral		
Topic	Learning		
Question	Please provide evidence that this is a further development of projects such as NINES - and other behavioural change work and will be delivering new learning.		
Notes on question			
Answer	In NINES customers are "done to", in ACE we are "doing with" customers. The unique aspects of this project are, however, more than behavioural and include: • The introduction of an independent intermediary • Direct interaction on network constraints • The introduction of an network constraints market Hence, this project will provide learning above and beyond a specific community. The engagement models developed will provide significant learning for Ofgem and the sector to maximise the potential of smart technology roll-out.		
Attachments			
Verbal Clarifications (Consultants)			