

CORRECTION SLIP

RETAIL MARKET REVIEW LICENCE MODIFICATIONS: IMPLEMENTATION DATE FOR INSERTION OF PARAGRAPH 23.2A AND SCHEDULES 3 AND 4 OF STANDARD CONDITION 23

To: All holders of a gas supply licence who are relevant licence holders for the purposes of section 23(10) of the Gas Act 1986 and all holders of an electricity supply licence who are relevant licence holders for the purposes of section 11A(10) of the Electricity Act 1989.

On 27 August 2013 the Authority published its decision (and associated modification directions) to proceed with licence modifications to give effect to the Retail Market Review proposals on simpler tariff choices and clearer information. As part of this decision, the Authority decided to make modifications to standard condition 23 of the gas and electricity supply licences. These included modifications to existing paragraph 23.2, and the insertion of Schedules 3 and 4 to standard condition 23.

Paragraph 23.2A

The Authority decided to make modifications to existing paragraph 23.2, which deals with the notification that licensees must give a Domestic Customer before a Domestic Supply Contract is due to end, by:

- amending the text of paragraph 23.2; and
- inserting new paragraph 23.2A in order to specify particular circumstances when paragraph 23.2 would not apply.

Whilst the Authority's modification directions specified that the amendments to the text of paragraph 23.2 would take effect on and from 00:00 on 23 October 2013, due to an administrative error, no implementation date was specified for the insertion of new paragraph 23.2A. We are therefore issuing this correction slip to confirm that the insertion of new paragraph 23.2A will take effect on and from 00:00 on 23 October 2013.

Schedules 3 and 4 to standard condition 23.

The Authority decided to insert new Schedules 1, 2, 3 and 4 to standard condition 23 of the gas and electricity supply licences. These Schedules prescribe the format in which certain notifications must be sent to Domestic Customers.

Whilst the Authority's modifications directions specified that Schedules 1 and 2 (which cover single fuel accounts) would take effect on and from 00:00 on 31 March 2014, due to an administrative error, no implementation date was specified for the insertion of Schedules 3 and 4 (which cover dual fuel accounts). We are therefore issuing this correction slip to confirm that the insertion of Schedules 3 and 4 will take effect on and from 00:00 on 31 March 2014.