

From: Helen Brighton [HBrighton@redcross.org.uk]
Sent: 02 August 2013 15:22
To: RIIO-ED1
Subject: Northern Power Grid Business Plan 2015 to 2023



Dear Sirs,

Thank you for your letter dated 1 July 2013 asking for comments and feedback on the Energy Distribution network business plan proposals.

I am unable to give you a full appraisal of the plan as I have not been involved in the development or consultation of it all. However, I would like to comment as follows:

Overall quality of the plans

- Do you consider that the plans are comprehensive and well-justified? Do they provide a clear understanding of what the DNO will deliver over the price control period?

I consider the strategic plans to be sufficiently comprehensive and provide a clear understanding of what NPG are intending to deliver over the period. I have spent some time with the Operator to develop and understand the ask in relation to their social obligations and I find them to be enthusiastic and committed to delivering on their social obligations responsibilities. They have taken the time to understand these issues and they have listened to the feedback and implemented appropriate changes that we and other stakeholders have given in relation to them.

- Do the plans include all relevant information necessary for you to understand the impact of those plans on your interests?

Yes from a strategic interest

Reflecting what customers value/ stakeholder engagement
Under RIIO stakeholders have a greater opportunity to inform our, and network companies'

decisions during the price control review process.

- Have the views you provided to the DNOs been reflected in their plans? If not, has the DNO explained why?

Yes please see the comments above

- Do you consider that the plans reflect the interests of both existing and future consumers?

Yes please see the comments above

I hope that you find these comments helpful and if I can be of further assistance please do not hesitate to contact me.

Regards
Helen

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