

Dear Sir

In reference to rollover contracts I believe they should be banned ■■■ have never issued us with a paper contract never notified us when the contract was due for renewal according to the website should be 90 days prior two that contract finishing.

Increase the price of our energy from 9.9 to 17.8 with no notification I offered to buy ourselves out on the contract because quite simply we cannot afford this price they say they do not allow people to buy themselves out we must stay for another 12 months.

I believe they are in breach of contract they say we sent you a letter it is not our fault if you did not receive it we tried to cancel when we knew the contract was up I believe this is a dishonorable way of doing business and OFGEM should outlaw it.

They have now said they will consider reducing the price by two pence to get the best we must sign a two years agreement I believe this to be blackmail this is not how business should work what we are living in is a society today were the powerful kill the small. It looks like we will have to cease trading making five redundant but nobody cares this is an evil practice.