

I am unsure of the significance of my situation related to "rollover contracts", but perhaps you will find some of my comments applicable or useful in some over area of Ofgem.

I have used two buildings for the last 19-20 years, one being "let" intermittently.

I have been with ■■■ throughout this period, not being one to switch, and have no specific contract to my knowledge. I ran a "micro" business using your definition, using two gas meters.

Recently standing charges were introduced some 58p/day without my agreement, the occupiers of the "let" building did not require gas, and neither the occupiers or myself were prepared to pay the standing charge.

■■■ suggested I change gas supplier to avoid this level of standing charge, but as I explained to them, it would be impossible to find anyone who become our gas supplier when our gas usage was zero.

Ultimately I had the meter removed by a Gas Safe engineer, considering at that time I would have a meter reinstalled if required by any future occupier.

I have recently received a notification from ■■■ of price changes, I was offered, to remain unchanged a standing charge of 61.58 p/day, to change to a two year contract a standing charge of 55.42p /day and if I do not arrange a contract with ■■■ or an alternative supplier I will be "out of contract" and have to pay a standing charge of 146.03 p/day or £532/annum, interesting.

But I was NOT offered until I telephoned and pressed ■■■ a 3 year contract with a standing charge of ZERO p /day, which they advised me if I retire or sell the business or demolish the buildings or remove the gas meter or let the premises the contract will cease. I have accepted this offer, I do not have to have the meter removed unnecessarily and any future occupier can have a gas supply promptly.

The gas meter I have had removed will probably be collected at some stage, now hopefully ■■■ have decided their instructions for me to scrap the meter were incorrect, and it has perhaps become clearer to them who owns the gas meter. The industry appears very disorganised.