

Response received by email

From: Justin Ward | CIHT [Justin.Ward@ciht.org.uk]
Sent: 15 August 2013 17:03
To: Simon Cran-McGreehin
Cc: Iain Morgan; dana.skelley@tfl.gov.uk; dave.johnson@tfl.gov.uk; RIIO-ED1
Subject: DNO engagement with unmetered supply customers at local authorities

Simon,

DNO engagement with unmetered supply customers at local authorities

In relation to business planning consultation the UKLB thinks that DNO's have not engaged effectively with unmetered supply customers at local authorities, and these authorities should have been a priority as they in turn provide a service to all UK residents.

In detail the Board would like improved consistency in DNOs taking a proactive approach to enable ICPs (Independent Connection Providers) to operate across the entire UK as well as more transparency and engagement with unmetered supply customers over the data that DNOs submit to Ofgem for unmetered supply performance.

The UKLB believes the 'light touch' applied by Ofgem in relation to unmetered supply services should be considerably tightened, unless DNO's implement swift and decisive action leading to uniform adherence to regulatory requirements and publishing transparent and auditable unmetered supply performance data.

I note from the Ofgem letter (https://www.ofgem.gov.uk/Networks/ElecDist/PriceCtrls/riio-ed1/consultations/Documents1/RIIO_ED1_BP_publication_seeking_views.pdf) that the deadline for views on the business plans was the 2 August. However, in light of the concerns from the UK Lighting Board could you and please ensure that the above points are considered by the RIIO team in their ongoing review of the DNO business plans.

Thanks for all your help to date.

Regards,

Justin

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