

Consumer Bills and Communications Roundtable

Fifth meeting of the Consumer Bills and Communications Roundtable Group	Date and time of Meeting	27 th November 2012 12:00 – 15:00
	Location	Ofgem, 9 Millbank

1. Welcome from the Chair

1.1. Introduction of new participants

2. Group planning

2.1. Next steps for working paper

2.2. Functioning of the roundtable going forward

2.3. Timing of the next meeting

3. Comments on RMR proposals

3.1. An overview of the 'Information Improvements' RMR proposals

3.2. Participants' views on Ofgem's RMR proposals for consumer communications

3.2.1. Annual Statement

3.2.2. Bill

3.2.3. Price Increase Notification

3.2.4. Tariff Information Label

4. AOB