

Consumer Bills and Communications Roundtable

9 th meeting of the Consumer Bills and Communications Roundtable Group	Date and time of Meeting	01 May 2013 13:00 – 16:00
	Location	Ofgem, 9 Millbank Room 1

1. Welcome

1.1. Chair introduces the session 13:00-13:05

2. Presentation of DNO representatives

2.1. Presentation of Matthew Preston and Paul Measday on DNO feedback on bill simplification 13:10-13:20

2.2. Group discussion on further dialogue with DNOs on the issue 13:20-14:00

3. Follow-up actions

3.1. Chair presents follow-up actions. 14:00-14:10

4. Tea break

14:10-14:20

5. Terms on supplier communications

5.1. Presentation of terms on supplier communications (Ofgem) 14:20-14:30

5.2. Group discussion 14:30-14:50

6. Calorific value: research plan

6.1. Presentation of Npower's research plan on Calorific Value conversion 14:50-15:05

6.2. Group discussion 15:05-15:20

7. CBCRG activity report

7.1. Update from EnergyUK on the proposed outline 15:20-15:30

7.2. Group discussion and distribution of tasks 15:30-15:45

8. AOB

15:45-15:50

9. Closing remarks

15:50-16:00