

## ESTA RESPONSE TO:



### The Retail Market Review – Final non-domestic proposals Ofgem - Ref: 38/13

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#### **ESTA Energy Services and Technology Association**

ESTA is the UK Industry Body representing suppliers of products, systems and services for Energy Management. The 120 members include energy consultants, aM&T providers, controls manufacturers through to full Energy Services/Contract Energy Management mainly working in the I&C sector.

ESTA is engaged with UK Government policies on Energy and Climate Change, The Green Deal, Energy Performance of Building Directive, Part L Building Regulations, Display Energy Certificates, Carbon Reduction Commitment, Energy Efficiency Directive and the rollout of smart and advanced meters. It also provides UK input to developing international energy management standards and Chairs several BSI committees.

ESTA members are key to the UK's realisation of a low carbon, secure and affordable energy future. Our members provide equipment, systems and services for energy management to reduce energy demand at source and including renewables.

Our response is a majority consensus of the members involved. Where ESTA members respond directly, they may offer differing opinions on some issues, which we respect as expressing their own definitive view.

## **The Retail Market Review – Final non-domestic proposals**

ESTA welcomes the opportunity to respond to these final proposals and the on-going work ofgem is undertaking in the Retail Market Review.

Following on from ESTA's response to the December 2012 consultation, ESTA will be limiting its thoughts to those concerning Third Party Intermediaries.

In particular around the implementation of a TPI code of practice and a body to facilitate such. Although ESTA was excluded from the TPI workgroup that has been set up to look into a code of practice, ESTA's contacts in the 'Tier One' TPI arena have provided valuable feedback of the sessions and highlighted the key issues that are being looked into.

We would therefore like acknowledgement from ofgem that the process for awarding an ofgem supported Code of Practice is not limited to the current market players and is opened up to allow others to participate on a level playing field. In this regard, and for clarification, ESTA wish to be considered as a possible Code Manager when issues of governance are being discussed.

The fact that this has developed to a workgroup stage and is looking to 'beef' up the conditions on a Code of Practice shows that the current offerings are not strong enough to provide a satisfactorily managed solution or to cope with the mis-representation and lack of transparency still at large in the industry.

With ESTA's unique position in the demand side market place, and willingness to champion a balanced, competitive and fully operable TPI market (and demand side market), we believe with the support of the TPI Organisations that have already shown an interest in ESTA undertaking this role a robust framework for a Code of Practice can be drawn up quickly and bought into.

ESTA's management of the Automated Meter Reading Service Providers Code of Practice (ASPCoP) shows its ability to step into other arenas, and with the support of its 120 member strong, services and technology trade association is able to keep abreast of the wider picture to provide the balance needed for success.

We look forward to understanding more about the role ofgem will play in the TPI Code of Practice going forward and also in assisting to develop a fit for purpose framework.