

Dear Mr Hunt,

I understand today is the final day to provide feedback on the final domestic proposals. I have tried to call you this morning but not managed to speak to you in person. I hope you can still accept feedback via email.

I have read through the proposals and have a couple of important observations. In my opinion Ofgem's focus on the number of tariffs and so called complexity is missing the target. I actually believe limiting the number of tariffs will limit competition and reduce the incentive for innovative new entrants to enter the market. Tariffs are really not that complex, switching sites provide a good service in this respect by doing the calculations for the user. The problem is they don't show all the tariffs available.

The present system would work far better if the switching sites were governed properly. Under Consumer Focus they have been allowed to mislead the public by only displaying tariffs from suppliers with which they have a commercial agreement to earn commission on a switch.

Competition in the market place is what will help to drive efficiencies and these proposals don't do enough to tackle the market abuse by the big 6. One good example is the broken switching process. Many of the big 6 and especially the largest routinely object to switches and have done for years yet nothing has been done to stop this.

I would be happy to discuss my concerns with you.

Kind regards

Chris

Christopher Trigg ACA
Managing Director



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