

## RMR:Third party intermediary(TPI) working group 2<sup>nd</sup> Session

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### **Breakout group discussion**

#### **Group 1 & 1B**

#### **Topic**

#### ***'What are the problems concerning TPIs in the energy sector'***

Please first jointly discuss the problems listed below and supply the following answers :-

1. Do you agree that this is an issue?
2. What would you include in a code to resolve/mediate this issue?
3. If you do not think this is an issue, please explain why.
4. Discuss any other issues which you think are present in the market. When reporting back to the group can you limit the additional issues to 3.

#### ***Problems***

1. Pressure selling
2. Misselling
3. Lack of transparency when providing information
4. Disclosure of Commission fees