

# Workshop: Consumer empowerment and protection in a smart meter world

Thursday 31 January, 2013, 10 am – 2 pm

Venue:

rm 408, MWB Business Exchange, 10 Greycoat Place (Corner Greycoat Place and Artillery Row), London, SW1P 1SB.

Venue website: <http://www.mwbex.com/location/victoria>

Google map: <http://goo.gl/maps/qyWHK>

Arrivals, tea and coffee from 9:30am

Workshop starts 10am

## Agenda

<b>Arrivals, tea, coffee</b>	9:30 am
1. <b>Introduction</b>	10:00 am
2. <b>Ofgem presentation</b> Intro to the project, purpose of the workshop, some example policy questions	10:10am
3. <b>Energy UK presentation</b> Frances Williamson, Energy UK, Head of policy and external affairs	10:30 am
4. <b>Consumer Focus presentation</b> Zoe McLeod, Consumer Focus, Head of smart and sustainable energy markets	10:50 am
<b>Coffee break</b>	11:10 am
5. <b>Small group session one:</b> Smart opportunities and regulatory barriers	11:20 am
<b>Lunch</b>	12:20 pm
6. <b>Small group session two:</b> Smart risks and regulatory protections	12:50 pm
8. <b>Wrap-up</b>	1:50 pm
<b>Workshop close</b>	2:00 pm