

To: All holders of an electricity supply licence

**Electricity Act 1989
Section 11A(1)(b)**

MODIFICATION OF THE STANDARD CONDITIONS OF ELECTRICITY SUPPLY LICENCES GRANTED UNDER SECTION 6(1)(d) OF THE ELECTRICITY ACT 1989

Whereas –

1. Each of the companies to whom this document is addressed (a "Licence Holder") has been granted a licence ("a Licence") under section 6(1)(d) of the Electricity Act 1989 ("the Act") to supply electricity subject to the conditions contained in its Licence.

2. In accordance with section 11A(2) of the Act the Gas and Electricity Markets Authority ("the Authority") gave notice on 20 December 2012 ("the Notice") that it proposed to make modifications to Standard Conditions 1 (Definitions for standard conditions), 4 (Licensee's payments to Authority), 25 (Marketing electricity to Domestic Customers) and 31 (General information for Domestic Customers) of the Licence and by requiring any representations to the modification to be made on or before 23 January 2013.

3. In accordance with section 11A(4)(b) of the Act, the Authority gave such notice of its intention to make the modifications to the Secretary of State and has not received a direction not to make the modification.

4. Prior to the close of the consultation period in respect of the Notice, the Authority received one response. All non-confidential responses have been placed on the Ofgem website.

5. The Authority has carefully considered in relation to the proposed modification all representations received.

6. In accordance with section 49A of the Act the Authority gives the following reasons for making the licence modifications:

- i. to remove any obsolete references relating to the payment to the Authority of the costs incurred by the Competition Commission in connection with any reference made to it; and
- ii. replace any reference to "Consumer Direct" with "Citizens Advice consumer service".

7. The effect of the modifications will be to:

- i. remove the definitions for "Estimated Costs", "Relevant Proportion" and "Competition Commission" in Standard Condition 1;
- ii. replace any reference to "Consumer Direct" with "Citizens Advice consumer service" in Standard Conditions 1, 25.12(e) and 31; and
- iii. remove paragraphs 4.1 to 4.3 of Standard Condition 4. The words "Not used" will be inserted under the Condition 4 heading (Licensee's payments to Authority).

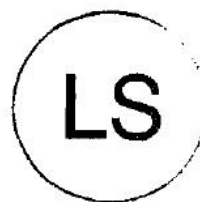
8. Where an application for permission to appeal the Authority's decision is made to the Competition Commission under section 11C of the Act, Rule 5.7 of the Competition Commission's Energy Licence Modification Appeals Rules requires that the appellant must send to any relevant licence holders who are not parties to the appeal a non-confidential notice setting out the matters required in Rule 5.2. The attached Schedule 1 provides a list of the relevant licence holders in relation to this modification direction. The meaning of 'relevant licence holder' is set out in section 11A(10) of the Act.

Now therefore

In accordance with the powers contained in section 11A(1)(b) of the Act, the Authority hereby modifies the standard licence conditions for all electricity supply licences in the manner specified in the attached Schedule 2. This decision will take effect on and from 3 April 2013.

This document constitutes notice of the reasons for the decision to modify the electricity supply licences as required by section 49A of the Act.

**The Official Seal of the Gas and Electricity Markets Authority
here affixed is authenticated by the signature of**



PAUL HESELTINE

Associate Director Finance and Risk Management

**Duly signed on behalf of the
Gas and Electricity Markets Authority**

6 February 2013

Schedule 1

Electricity supply relevant licensees list

Abacus Financial Limited	05301473	Quadrant House, Floor 6, 4 Thomas More Square, London, E1W 1YW, Great Britain
AMRECS LLC	27-0858771	44 Wall Street, 12th Floor, New York, NY 10005, USA
Angel Energy Limited	8246300	8 Church Meadows, Toddington, Cheltenham, Gloucestershire, GL54 5DB, Great Britain
Axis Telecom Limited	4343227	37-43 Shirethorn House, Prospect Street, Hull, HU2 8PX, Great Britain
Bayswater Energy Limited	8246680	8 Church Meadows, Toddington, Cheltenham, Gloucestershire, GL54 5DB, Great Britain
BES Commercial Electricity Limited	06882734	Parkside Stand, Fleetwood Town Football Club, Park Avenue, Fleetwood, FY7 6TX, United Kingdom
Better Business Energy Limited	06947076	Unit 18, The Bridge Business Centre, Beresford Way, Chesterfield, Derbyshire, S41 9FG, Great Britain
Better Energy Supply Limited	7176401	68 Musters Road, West Bridgford, Nottingham, NG2 7PR, Great Britain
BizzEnergy Limited	3961223	c/o KPMG LLP, One Snowhill, Snow Hill, Queensway, Birmingham, B4 6GH, Great Britain
Blizzard Utilities Limited	05962917	Swan Court, Waterhouse Street, Hemel Hempstead, Hertfordshire, HP1 1DS, Great Britain
BP Energy Europe Limited	SC107896	1 Wellheads Avenue, Dyce, Aberdeen, AB21 7PB, Great Britain
Brilliant Energy Limited	07283391	c/o Callax Limited, Level 7, Tower 42, 25 Old Broad Street, London, EC2N 1HN, United Kingdom
British Energy Direct Limited	04935015	Barnett Way, Barnwood, Gloucester, GL4 3RS, Great Britain
British Gas Trading Limited	3078711	Millstream, Maidenhead Road, Windsor, Berkshire, SL4 5GD, Great Britain
Business Energy Solutions Limited	4408013	Parkside Stand, Fleetwood Town Football Club, Park Avenue, Fleetwood, FY7 6TX, United Kingdom
Callisto Energy Supply Limited	08053154	Alliance House, Clayton Green Business Park, Library Road, Clayton-le Woods, Chorley, PR6 7EN, Great Britain
Co-Operative Energy Limited	6993470	Co-operative House, Warwick Technology Park, Gallows Hill, Warwick, Warwickshire, CV34 6DA, Great Britain
Coulomb Energy Supply Limited	7488842	PX House, Westpoint Road, Stockton-on-Tees, Cleveland, TS17 6BF, United Kingdom
Crown Oil Limited	1315556	The Oil Centre, Bury New Road, Heap Bridge, Bury, BL9 7HY, Great Britain
Dong Energy Power Sales UK Limited	7489052	1-3 The Strand, London, WC2N 5EJ, United Kingdom
Donnington Energy Limited	7109298	,Lambourne House, 311-321 Banbury Road, , Oxford, OX2 7JH, United Kingdom
Dual Energy Direct Limited	06468946	Premium House, The Esplanade, Worthing, West Sussex, BN11 2BJ, Great Britain
E.ON Energy Solutions Limited	3407430	Westwood Way, Westwood Business Park, Coventry, CV4 8LG, Great Britain

E.ON UK Plc	2366970	Westwood Way, Westwood Business Park, Coventry, CV4 8LG, Great Britain
Economy Energy Trading Limited	07513319	Rapide House, Siskin Parkway West, Coventry, Warwickshire, CV3 4PB, Great Britain
Economy Power Limited	3385578	Westwood Way, Westwood Business Park, Coventry, CV4 8LG, Great Britain
Ecotrade Solutions Limited	4200152	Premier House, 112 Station Road, Edgware, Middlesex, HA8 &BJ, Great Britain
EDF Energy Customers Plc	2228297	40 Grosvenor Place, Victoria, London, SW1X 7EN, Great Britain
Electricity Direct (UK) Limited	3174056	Millstream, Maidenhead Road, Windsor, Berkshire, SL4 5GD, Great Britain
Electricity Plus Supply Limited	5199936	Network HQ, 333 Edgware Road, London, NW9 6TD, Great Britain
Eneco energy Trade BV	30167836	Rivium Quadrant 75, Capelle a/d Ijssel, 2909LC, The Netherlands
Energy 2 Sell Limited	07027177	C/O Gilmond Consulting, Richmond House, Richmond Hill, Bournemouth, BH2 6EQ, Great Britain
Energy COOP Limited	06053905	37 Commercial Road, Poole, Dorset, BH14 0HU, Great Britain
Energy Data Company Limited	4741972	Hurst House, 131-133 new London Road, Chelmsford, Essex, CM2 0QT, Great Britain
ETUL Limited	7489031	22 The Ropewalk, Nottingham, Nottinghamshire, NG1 5DT, United Kingdom
Europa Energy Supply Limited	08053212	Alliance House, Clayton Green Business Park, Library Road, Clayton-le Woods, Chorley, PR6 7EN, Great Britain
F & S Energy Limited	7524841	23 Oliver House, Hall Street, Chelmsford, Essex, CM2 0HG, Great Britain
F & S Energy Limited	7524841	23 Oliver House, Hall Street, Chelmsford, Essex, CM2 0HG, Great Britain
Farmoor Energy Limited	7111074	Lambourne House, 311-321 Banbury Road, , Oxford, OX2 7JH, United Kingdom
First Utility Limited	05070887	Point 3, Opus 40 Business Park, Haywood Road, Warwick, CV34 5AH, United Kingdom
FIT Energy Supply Limited	7741990	19 Red Lodge Road, Bexley, Kent, DA5 2JW, Great Britain
Flow Energy Limited	7489062	Felaw Maltings, Ground Floor, 48 Felaw Street, Ipswich, IP2 8PN, United Kingdom
Ganymede Energy Supply Limited	08053210	Alliance House, Clayton Green Business Park, Library Road, Clayton-le Woods, Chorley, PR6 7EN, Great Britain
Gazprom Marketing & Trading Retail Limited	03904624	20 Triton Street, London, NW1 3BF, Great Britain
GDF Suez Marketing Limited	4236804	1 City Walk, Leeds, West Yorkshire, LS11 9DX, Great Britain
Good Energy Limited	3899612	Monkton Reach, Monkton Hill, Chippenham, SN15 1EE, Great Britain
Green Energy Limited	7109264	Black Swan House, 23 Baldock Street, Ware, Hertfordshire, SG12 9DH, Great Britain
Haven Power Limited	5893966	Drax Power Station, Selby, North Yorkshire, YO8 8PH, Great Britain

Holborn Energy Limited	8246795	8 Church Meadows, Toddington, Cheltenham, Gloucestershire, GL54 5DB, Great Britain
Home Counties Energy Plc	06811261	Clarendon House, 20-22 Aylesbury End, Beaconsfield, Buckinghamshire, HP9 1LW, Great Britain
Hudson Energy Supply UK Limited	7489042	17 Hanover Square, Fasken Martineau LLP, London, W1S 1HU, Great Britain
I Supply Electricity 2 Limited	07545427	c/o Gilmond Consulting, Richmond House, Yelverton Road, Bournemouth, Dorset, BH1 1DA, Great Britain
I Supply Electricity 3 Limited	07545410	c/o Gilmond Consulting, Richmond House, Yelverton Road, Bournemouth, Dorset, BH1 1DA, Great Britain
I Supply Electricity Limited	07545321	c/o Gilmond Consulting, Richmond House, Yelverton Road, Bournemouth, Dorset, BH1 1DA, Great Britain
I Supply Energy Limited	07545420	c/o Gilmond Consulting, Richmond House, Yelverton Road, Bournemouth, Dorset, BH1 1DA, Great Britain
I.C.S. 1989 Limited	2393007	1 Minster Court, Tuscam Way, Camberley, Surrey, GU15 3YY, Great Britain
Immingham CHP LLP	OC300980	Portman House, 2 Portman Street, London, W1H 6DU, Great Britain
IPM Energy Retail Limited	6054816	1 City Walk, Leeds, West Yorkshire, LS11 9DX, Great Britain
KAL-Energy Limited	8205335	39-43 Bridge Street, Mexborough, South Yorkshire, S64 8AP, Great Britain
Kensington Power Limited	8246810	8 Church Meadows, Toddington, Cheltenham, Gloucestershire, GL54 5DB, Great Britain
Lourdes Associates Limited	5943708	Holbeche House, 1 Coleshill Street, Sutton Coldfield, West Midlands, B72 1SD, Great Britain
Lumen Energy Supply Limited	06993060	Alliance House, Clayton Green Business Park, Library Road, Chorley, PR6 7EN, Great Britain
MA Energy Limited	06541758	118-120 Meridian Place, London, E14 9FE, Great Britain
Morgan Stanley Capital Group Inc	2028833	The Corporation Trust Company, The Corporation Trust Centre, 1209 Orange Street, Wilmington, DE 19801, USA
Nationwide Electricity Limited	6735712	Unit One, Maple Court, Maple Road, Tankersley, Barnsley, South Yorkshire, S75 3DP, Great Britain
Neas Energy Limited	06993636	35 Catherine Place, London, SW1E 6DY, United Kingdom
Nordjysk Elhandel A/S	DK - 20293195	Skelagervej 1, 9000 Aalborg, Denmark
Npower Direct Limited	3782443	Windmill Hill Business Park, Whitehill Way, Swindon, Wiltshire, SN5 6PB, Great Britain
Npower Limited	3653277	Windmill Hill Business Park, Whitehill Way, Swindon, Wiltshire, SN5 6PB, Great Britain
Npower Northern Limited	3432100	Windmill Hill Business Park, Whitehill Way, Swindon, Wiltshire, SN5 6PB, Great Britain
Npower Northern Supply Limited	2845740	Windmill Hill Business Park, Whitehill Way, Swindon, Wiltshire, SN5 6PB, Great Britain
Npower Yorkshire Limited	3937808	Windmill Hill Business Park, Whitehill Way, Swindon, Wiltshire, SN5 6PB, Great Britain
Npower Yorkshire Supply Limited	4212116	Windmill Hill Business Park, Whitehill Way, Swindon, Wiltshire, SN5 6PB, Great Britain

Oberon Energy Supply Limited	08053202	Alliance House, Clayton Green Business Park, Library Road, Clayton-le Woods, Chorley, PR6 7EN, Great Britain
Open4Energy Limited	04411434	8 Forty Green Drive, Marlow, Bucks, SL7 2JY, Great Britain
Opus Energy (Corporate) Limited	05199937	c/o Opus Energy, Lambourne House, 311-321 Banbury Road, Summertown, Oxford, OX2 7JF, United Kingdom
Opus Energy Limited	4382246	c/o Opus Energy, Lambourne House, 311-321 Banbury Road, Summertown, Oxford, OX2 7JF, United Kingdom
Opus Energy Renewables Limited	7126582	Lambourne House, 311-321 Banbury Road, , Oxford, OX2 7JH, United Kingdom
OVO Electricity Limited	06858121	Wellington House, Kemble Enterprise Park, Kemble, Cirencester, Gloucestershire, GL7 6BQ, Great Britain
Pan-Utility Limited	5000782	Phoenix House, Desborough Park Road, High Wycombe, Buckinghamshire, HP12 3BQ, Great Britain
Power4All Limited	6222064	Legal Department, Asda House, Southbank Great Wilson Street, Leeds, West Yorkshire, LS11 5AD, Great Britain
R Electrics Limited	7403902	Omega House, 112 Main Road, Sidcup, Kent, DA14 6NE, Great Britain
Reuben Power Supply Limited	05857437	Level 5, 2 More London Riverside, London, SE1 2AP, Great Britain
S. C. Isramart SRL	RO 25620601	Str. Carpatilor No 55, Bl. D19, Sc.B, Ap.11, 500269 Brasov, Brasov, Romania
Scottish Power Energy Retail Limited	SC190287	1 Atlantic Quay, Robertson Street, Glasgow, G2 8SP, Great Britain
SEEBOARD Energy Limited	3043088	40 Grosvenor Place, Victoria, London, SW1X 7EN, Great Britain
Smart Electricity Limited	SC281468	Suite 25, Ladyburn Business Centre, Pottery Street, Greenock, Renfrewshire, PA15 2UH, United Kingdom
SmartestEnergy Limited	3994598	Dashwood House, 69 Old Broad Street, London, EC2M 1QS, Great Britain
South Wales Electricity Limited	4094263	55 Vastern Road, Reading, RG1 8BU, Great Britain
Spark Energy Supply Limited	05857467	Regent House, 316 Beulah Hill, Upper Norwood, London, SE19 3HF, Great Britain
SSE Energy Supply Limited	3757502	55 Vastern Road, Reading, RG1 8BU, Great Britain
Statkraft Markets GmbH	HRB 58414	Derendorfer Allee 2a, 40476 Dusseldorf, Germany
Supply Energy Limited	07243637	C/O Gilmond Consulting, Richmond House, Richmond Hill, Bournemouth, BH2 6EQ, Great Britain
Symbio Energy LLP	OC375128	Westbury House, 23-25 Bridge Street, Pinner, Middlesex, HA5 3HR, Great Britain
Team Gas and Electricity Limited	4472260	Derry Lodge, 37 Leeds Road, Harrogate, HG2 8AY, United Kingdom
The Nuclear Decommissioning Authority		Herdus House, Westlakes Science and Technology Park, Moor Row, Cumbria, CA24 3HU, Great Britain

The Renewable Energy Company Limited	3043412	Unicorn House, 7 Russell Street, Stroud, Gloucestershire, GL5 3AX, Great Britain
Total Gas & Power Limited	2172239	10 Upper Bank Street, Canary Wharf, London, E14 5BF, Great Britain
Tradelink Solutions Limited	3017466	Barkhill House, Shire Lane, Chorleywood, Rickmansworth, Herts, WD3 5NT, Great Britain
UK Healthcare Corporation Limited	04398605	Portland Buildings, 127-129 Portland Street, Manchester, M1 4PZ, Great Britain
Universal Bioenergy Limited	06127521	117 Dartford Road, Dartford, Kent, DA1 3EN, Great Britain
Utilita Energy Limited	4849181	Secure House, Moorside Road, Winchester, Hampshire, SO23 7RX, Great Britain
Utility Partnership Limited	3197379	Prennau House, Copse Walk, Cardiff Gate Business Park, Cardiff, CF23 8XH, Great Britain
Uttily (UK) Limited	7471188	118 Piccadilly, Mayfair, London, W1J 7NW, United Kingdom
Wilton Energy Limited	4557531	Sembcorp UK Headquarters, Wilton International, Middlesbrough, Cleveland, TS90 8WS, Great Britain
Winnington Networks Limited	5808052	570 - 572 Etruria Road, Newcastle-under-Lyme, Staffordshire, ST5 0SU, Great Britain

Schedule 2

Condition 1. Definitions for standard conditions

~~Competition Commission~~ means the body of that name established by section 45 of the Competition Act 1998;

~~Consumer Direct~~ means the body of that name which is funded by the Office of Fair Trading to provide a consumer advice helpline;

After "**Charges for the Supply of Electricity**" insert:

~~Citizens Advice consumer service~~ "an online, telephone or face to face service provided by Citizens Advice or Citizens Advice Scotland that provides advice in response to enquiries from individual consumers acting alone or in groups;"

~~Estimated Costs~~ means costs estimated by the Authority as likely to have been the costs incurred by the Competition Commission in connection with references to it in respect of this licence or any other licence granted under the Act or the Gas Act 1986, such estimate having regard to any views of the Competition Commission;

~~Relevant Proportion~~ means the proportion of the costs attributable to either the Authority or the licensee in accordance with any direction issued by the Competition Commission under section 177(3) of the Energy Act 2004 or, in the absence of such direction, zero;

Condition 4. Licensee's payments to Authority

Not used.

4.1 In respect of each Financial Year at the beginning of which the licensee holds this licence, the licensee must pay to the Authority the total of:

(a) an amount which is the Relevant Proportion of the Estimated Costs incurred by the Competition Commission in the previous Financial Year in connection with any reference made to it in respect of this licence or any other licence granted under the Act or the Gas Act 1986; and

(b) an amount which is the Relevant Proportion of the difference (being a positive or negative amount), if any, between:

- (i) ~~any costs estimated by the Authority in the previous Financial Year under sub-paragraph 4.1(a); and~~
- (ii) ~~the actual costs of the Competition Commission in connection with references of the type referred to in sub-paragraph 4.1(a) for the Financial Year before the previous Financial Year.~~

~~4.2 The amount determined in accordance with paragraph 4.1 must be paid by the licensee to the Authority in one instalment:~~

- ~~(a) by 31 October in each year, if the Authority gives the licensee Notice of the amount of that instalment by 1 October in the year; or~~
- ~~(b) if the Authority does not give the licensee Notice of the amount of that instalment by 1 October in the year, within 30 days after the date on which the Authority gives that Notice to the licensee.~~

~~4.3 If the licensee does not pay the amount determined in accordance with paragraph 4.1 within 30 days after the relevant payment date referred to in paragraph 4.2, it must with effect from that date pay simple interest on the amount:~~

- ~~(a) at the rate which is from time to time equivalent to the base rate of NatWest Bank plc; or~~
- ~~(b) if there is no rate equivalent to the base rate of NatWest Bank plc, the base rate of an equivalent institution designated by the Authority for this purpose.~~

Condition 25. Marketing electricity to Domestic Customers

25.12 The information which the licensee or Representative shall provide in accordance with paragraph 25.11 shall include but not be limited to:

- (e) information about what the Domestic Customer can do if they have any concerns, including details of how ~~Consumer Direct~~ Citizens Advice consumer service can be contacted.

Condition 31. General information for Domestic Customers

Information about ~~Consumer Direct~~ Citizens Advice consumer service

31.1 The licensee must inform each of its Domestic Customers:

- (a) that ~~Consumer Direct~~ Citizens Advice consumer service can assist in providing information and advice to Domestic Customers; and