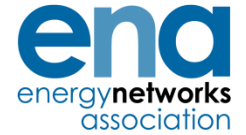


Time to Connect Incentive



Initial data for discussion at CONWG

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CONWG – 11 December 2012

- Data has been provided on a best endeavours basis to give an indicative view
- There are differences in time periods and volumes used between DNOs
- Whilst criteria were specified, we cannot provide assurance that all done on a consistent basis
- If Ofgem require such data for target setting purposes then it will be essential to specifically define the criteria

Average Time to Quote – excluded market segments

	Average (Working Days)													
	WPD East	WPD West	WPD Wales	WPD South	UKPN E	UKPN L	UKPN S	SSE Hydro	SSE South	NP Yorks	NP North	ENWL	SP Man	SP Dist
LVSSA	2.5	4.1	2.0	2.6	2.4	2.5	2.7	1.3	0.8	5.0	5.0	2.7	2.4	2.5
LVSSB	8.6	11.8	4.8	5.0	6.6	6.6	8.2	5.9	3.2	12.0	12.2	6.4	4.8	6.1

	Min	UQ	Ave	Max	SD
LVSSA	0.8	2.4	2.7	5.0	1.2
LVSSB	3.2	5.2	7.3	12.2	2.9

- Quotation timescales sought to measure time from minimum information received until quote issued
 - Eg any delays waiting for additional information are included in the average times
- Generally there are reasonable volumes for these market segments (see right)
- There can be some that have very long timescales. Maximum can be up to 349 working days.

	Min	Ave	Max
LVSSA	1087	4073	11030
LVSSB	637	2105	6172

	Max days of all DNOs
LVSSA	217.0
LVSSB	349.0

Average Time to Quote – relevant market segments

	Average (Working Days)													
	WPD	WPD	WPD	WPD	UKPN	UKPN	UKPN	SSE	SSE	NP	NP		SP	SP
	East	West	Wales	South	E	L	S	Hydro	South	Yorks	North	ENWL	Man	Dist
LVAL	13	12	7	6	14	24	18	11	6	17	17	13	8	9
LVHV	21	19	11	10	19	35	24	15	7	20	24	20	9	11
HVHV	20	22	13	11	22	46	24	18	9	16	16	23	10	7
HVEHV	48	47	0	43	0	0	0	23	33	67	-	41	18	17
EHV	90	0	0	41	39	59	53	54	0	39	63	49	9	0
DGLV	13	13	6	8	13	12	18	30	9	30	39	29	12	18
DGHV	30	30	21	28	34	28	30	54	23	40	34	40	19	22
DGEHV	45	36	51	50	53	48	57	63	51	56	50	48	14	51
UMS	9	6	3	6	3	1	8	8	1	19	19	1	5	8

	Min	UQ	Ave	Max	SD
LVAL	5.8	7.8	12.3	24	5.2
LVHV	7.4	11.0	17.6	35	7.7
HVHV	7.2	11.9	18.4	46	9.7
HVEHV	0.0	0.0	25.9	67	22
EHV	0.0	2.3	35.4	90	29
DGLV	6.0	11.9	17.8	39	10
DGHV	19.3	24.5	31	54	9
DGEHV	13.8	47.7	48	63	12
UMS	0.8	3.4	7	19	6

- Quotation timescales sought to measure time from minimum information received until quote issued
 - Eg any delays waiting for additional information are included in the average times
- Volumes for these market segments vary considerably. Those with EHV are particularly low.
- There can be some that have very long timescales. Maximum can be up to 486 working days.
- Note these are exclusive of any clock stops and therefore do not infer any licence breaches

	Volumes			Max days of all DNOs
	Min	Ave	Max	
LVAL	925	1861	3685	376
LVHV	334	1095	3117	486
HVHV	41	296	906	331
HVEHV	0	10	67	277
EHV	0	6	24	208
DGLV	98	1053	4945	295
DGHV	13	287	872	447
DGEHV	2	39	155	427
UMS	132	1137	7749	147

Average Time to Connect – excluded market segments

	Average (Working Days)													
	WPD East	WPD West	WPD Wales	WPD South	UKPN E	UKPN L	UKPN S	SSE Hydro	SSE South	NP Yorks	NP North	ENWL	SP Man	SP Dist
LVSSA	43	52	44	45	42	49	49	48	57	50	51	85	37	42
LVSSB	56	59	61	59	53	70	63	75	59	64	55	79	46	45

	Min	UQ	Ave	Max	SD
LVSSA	36.8	42.9	49.5	84.9	11.4
LVSSB	45.0	55.2	60.3	79.5	9.8

- Delivery timescales sought to measure time from acceptance to competition
 - Eg if customer not ready then that would be included in the average times provided
- Generally there are reasonable volumes for these market segments (see right)
- There can be some that have very long timescales. Maximum can be up to 829 working days.

	Min	Ave	Max
LVSSA	418	2401	7178
LVSSB	258	830	2343

	Max days of all DNOs
LVSSA	829
LVSSB	511

Average Time to Connect – relevant market segments



	Average (Working Days)													
	WPD	WPD	WPD	WPD	UKPN	UKPN	UKPN	SSE	SSE	NP	NP	SP	SP	
	East	West	Wales	South	E	L	S	Hydro	South	Yorks	North	ENWL	Man	Dist
LVAL	68	69	68	70	71	103	85	472	287	73	95	128	50	52
LVHV	89	93	91	81	80	158	91	414	274	119	127	145	83	73
HVHV	86	86	92	121	97	116	90	1140	644	194	147	410	60	75
HVEHV	313			58				656	611				36	
EHV			322		204							544		
DGLV	26	37	42	50	43	74	46	52	48	64	70	130	49	73
DGHV	75	50	56.4	64	62		55	342	583	91	66	92	20	85
DGEHV	149	191	191	22				111		47				
UMS					27	33	36	49	17	22	21	203	42	50

	Min	UQ	Ave	Max	SD
LVAL	50	68	121	472	117
LVHV	73	84	137	414	95
HVHV	60	87	240	1140	306
HVEHV	36	58	335	656	294
EHV	204	263	356	544	173
DGLV	26	44	57	130	25
DGHV	20	56	126	583	158
DGEHV	22	63	119	191	72
UMS	17	23	50	203	55

- Delivery timescales sought to measure time from acceptance to competition
 - Eg if customer not ready then that would be included in the average times provided
 - SSE data includes DPCR4 jobs which are based on project closure which may be significantly later than date connected and jobs have been included in more than one category when classification unclear
- Volumes for these market segments vary considerably. Those with EHV are particularly low.
- There can be some that have very long timescales. Maximum can be up to 4338 working days (see note re SSE)

	Min	Ave	Max	Max days of all DNOs
LVAL	282	708	1341	3218
LVHV	36	204	433	3110
HVHV	6	65	186	3082
HVEHV	0	10	78	3238
EHV	0	2	13	918
DGLV	4	74	299	470
DGHV	0	35	90	3238
DGEHV	0	1	3	360
UMS	0	2004	6413	490

- Data provided gives an indicative view of volume and ranges
- For excluded market segments there appears to be adequate volumes to further develop the measure
- For the relevant market segments, then volumes vary considerably
 - For some (particularly EHV segments) volumes are low
- For target setting purposes a more robust data set would be required
 - DNOs can work with Ofgem to specify the criteria for such a report if required