

Competition in Connections - Consultation on WPD's Competition Notices

Customer Feedback

Do you agree with the following statements?	Agree	Disagree	Any other comments
I am aware that I have a choice when seeking a connection and that WPD is transparent in promoting choice.	✓		
We actively seek competitive alternatives.	✓		
We have progressed a scheme/schemes with a competitor of WPD.	✓		
We have chosen WPD as our connection provider having considered and compared competitive alternatives.	✓		
WPD provides sufficient information (web-site leaflets, offer letters, staff awareness) about Competition in Connections.	✓		
There is sufficient choice of alternative connection providers in my area.	✓		
It is straightforward to get a competitive offer from WPD.	✓		
WPD pricing on connection letters is transparent.	✓		
WPD's Offer letter allows me to make a comparison with competitive offerings.	✓		
I have benefited from the development of Competition.	✓		
I have seen service improvements resulting from the development of competition.	✓		

Which areas do you operate in – please tick

East Midlands	
West Midlands	
South Wales	✓
South West England	

LV	✓
HV	✓
HV and EHV	
EHV and above	
LV generation	
HV/EHV generation	
Unmetered Local Authority	✓
Unmetered PFI	
Unmetered Other	

Name.....EMMA ALLEN.....

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